

SUPREME COURT OF LOUISIANA

**REPORT OF THE SUBCOMMITTEE ON
CONSIDERING TECHNOLOGICAL SOLUTIONS**

To The

PRICE OF JUSTICE GRANT ADVISORY COMMITTEE



**PUBLIC COMMENT HEARING AND WRITTEN COMMENT PERIOD
FOR REPORTS FROM THE PRICE OF JUSTICE GRANT ADVISORY COMMITTEE**

The Louisiana Supreme Court is holding a public comment hearing and written comment period to receive feedback on the work to date of the Price of Justice Advisory Committee. The Advisory Committee was established in conjunction with the *Price of Justice: Rethinking the Consequences of Justice Fines and Fees* grant that was awarded to the Louisiana Supreme Court by the U.S. Department of Justice and focuses on the subject of criminal court costs and fees. Louisiana was one of five states to receive grant funding.

The public comment hearing will be held on Thursday, April 4, 2019, from 10 am – 12 noon at the Louisiana Supreme Court, located at 400 Royal Street in New Orleans. Additional information on the written comment period may be found below.

The mission of the Advisory Committee is to develop recommendations for policy and action to achieve a more transparent, accountable, and fair system of assessing, collecting, and distributing legal financial obligations. In accordance with the grant, the Advisory Committee is developing Louisiana-specific best practices to assess and collect criminal court costs and to also develop resources to support these best practices, specifically considering a defendant's ability to pay and alternatives to incarceration.

The Advisory Committee has been meeting over the last year and has divided into four working groups or subcommittees. Each of the four subcommittees has prepared a draft report of its findings and recommendations. The Advisory Committee is holding this public comment hearing and written comment period to receive feedback on the substance and recommendations of the draft reports. The four draft reports are:

1. Draft Report of the Addressing Barriers to Payments Subcommittee
2. Draft Report of the Technological Solutions Subcommittee
3. Draft Report of the Alternatives to Legal Financial Obligations and Incarceration Subcommittee
4. Draft Report of the Acceptable Models for Funding the State Judicial System

The Committee is chaired by Louisiana Supreme Court Chief Justice Bernette Joshua Johnson and Orleans Parish Criminal District Court Judge Paul Bonin, and includes judges, court administrators, clerks, sheriffs, district attorneys, citizens, indigent defenders, and representatives of public interest groups. The Advisory Committee will also make policy recommendations for the future, especially in light of recent changes in the laws that affect the assessment of criminal court costs.

Interested parties are welcome to provide feedback about the reports and recommendations either in person at the public comment hearing on Thursday, April 4, 2019 at 10 a.m. at the Louisiana Supreme Court, or by providing written comment by email or US mail no later than April 28, 2019. Written comments may be sent via email to priceofjustice@lasc.org or mailed to Price of Justice, c/o Supreme Court Judicial Administrator, 400 Royal St., Suite 1190, New Orleans, LA 70130. The Advisory Committee members will review and consider all comments received as they develop final recommendations to the Court, the Legislature, and other bodies.

The Supreme Court welcomes individuals with disabilities or those needing interpreters and has

committed to making court employment opportunities, programs and services accessible to all persons. Any person wishing to request an accommodation in order to participate in the public comment meeting should utilize the ADA Accommodations Request Form, if possible. The form is available at: http://www.lasc.org/employment/ada_statement.asp.

Requests for accommodation should be directed to the following individual through the sources listed below or by using the Louisiana Relay Center TDD/TTY 1-800-846-5277, voice 1-800-947-5277.

Lauren McHugh Rocha, ADA Ombudsman
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Louisiana Supreme Court
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Title VI of the Civil Rights Act of 1964 requires courts to take reasonable steps to provide meaningful access to limited English proficient individuals in court operations. If you are interested in attending the public comment hearing but, due to your national origin, have a limited ability to understand English, please contact Julia Spear at (504) 310-2629 or jspear@lasc.org so that we may arrange to have an interpreter present.

This project was supported by Grant No. 2016-ZB-BX-008, awarded by the Bureau of Justice Assistance. The Bureau of Justice Assistance is a component of the Department of Justice's Office of Justice Programs, which also includes the Bureau of Justice Statistics, the National Institute of Justice, the Office of Juvenile Justice and Delinquency Prevention, the Office for Victims of Crime, and the SMART Office. Points of view or opinions in this document are those of the authors and do not necessarily represent the official position or policies of the U.S. Department of Justice or the Louisiana Supreme Court.

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I. Introduction

The charge of our subcommittee included the following: (a) to attempt to determine *what types* of computer software and other technology were currently being utilized by Louisiana district courts, city courts and sheriffs; (b) to attempt to determine *to what extent* these courts and sheriffs were actually utilizing such computer software and other technology to track and evaluate the costs, fines and fees assessed by the courts; (c) to attempt to determine whether the computer software and other technology being used had *adequate functionality* to allow for effective review and analysis of the outstanding costs, fines and fees; (d) to attempt to determine which *methods and/or technologies* currently used by Louisiana courts and sheriffs were effective in increasing the collection of costs, fines and fees; (e) to research whether courts or sheriffs in other states were using any *other technologies* that could be recommended to Louisiana courts and sheriffs to more effectively track or collect costs, fines and fees; and (f) to provide *observations and/or recommendations* based on the information gathered by the subcommittee.

By way of background, the National Center for State Courts published a book entitled, “*Current Practices in Collecting Fines and Fees in State Courts: A Handbook of Collection Issues and Solutions*,” in which the following explanation was offered in response to the question of “*Why should courts improve collections?*”:

A tension has existed between courts and other branches of government over the level of responsibility and involvement courts should have in collecting the fines and fees they assess. This tension has increased over the past several years as governments have faced more and more financial constraints and public scrutiny. With the financial squeeze, the other branches of government have more closely reviewed courts’ expenditures, as well as potential sources of revenue (fines and fees), which come from court assessments.

Public trust and confidence in all government entities has also influenced changing attitudes regarding the appropriate role for courts in collections. We live in an age when trust in government institutions, including courts, is not automatic. When defendants perceive a court process or proceeding to be procedurally fair, there is every reason to expect greater compliance with court orders. The *integrity, efficiency, and use of public funds* by government institutions are widely and openly questioned. There is an increased expectation from the public that all government operations, including those of the courts, should be *efficient, accountable, and cost effective*. It is difficult to promote public trust and confidence in the judiciary without the courts supporting and encouraging programs and processes that *improve the collection of fines and fees*. [Emphasis added].

As part of its efforts to address some of the issues highlighted by the National Center for State Courts, the Louisiana Legislature enacted Act No. 202 in 2003, which for the first time required that any proposed law to provide for a new court cost or fee would first have to be submitted to the Louisiana Supreme Court’s Judicial Council for its “review and recommendation” to the Legislature.

The referenced legislation – which has now been amended and re-designated as La. R.S. 13:62 – reads in pertinent part as follows:

B. No law to provide for a new court cost or fee or to increase an existing court cost or fee shall be enacted unless first submitted to the Judicial Council for review and recommendation to the legislature. Such review and recommendation shall include, but not be limited to, factors such as whether the court cost or fee is reasonably related to the operation of the courts or court system. * * *

Members of the our subcommittee believe that in order to be properly accountable -- and to serve as good stewards of public funds -- Louisiana courts and sheriffs should use their best efforts to not only *track* the costs, fines and fees assessed by the courts, but also to *effectively collect* outstanding costs, fines and fees.

Our subcommittee viewed it be to almost *axiomatic* that if Louisiana courts and sheriffs were all utilizing a set of “best practices” to effectively and efficiently track and collect such costs, fines and fees – including having certain *additional* technological solutions at their disposal – they could likely: (a) *increase* the level financial resources used to support the judicial system, (b) *improve* their level of accountability to the public; and (c) *reduce* the need for future requests for new or increased costs, fines and fees.

Although we all recognize that the assessment and payment of such costs, fines and fees are critical to the financial solvency of courts and sheriffs’ offices throughout Louisiana, we are also acutely cognizant of the increasing financial burden that costs, fines and fees place on “customers” of the judicial system – i.e., those who own these legal financial obligations.

II. Steps Taken to Gather Information for this Report

To gather information on whether Louisiana courts and sheriffs were both utilizing and benefiting from computer software and other technologies in their efforts to track and collect outstanding costs, fines and fees, our subcommittee prepared a twenty-nine (29) question survey to solicit responses on various pertinent issues. A copy of the survey questions is attached hereto as **Exhibit “A.”**

The referenced questionnaire was emailed to all chief judges, judicial administrators and sheriffs throughout Louisiana using the cloud-based **SurveyMonkey** software program. One of the advantages of using SurveyMonkey for such data collection is that its functionality allows the organization hosting the survey to easily view and summarize the survey results (both in the aggregate and on a respondent-by-respondent basis) and to create dynamic charts which analyze the data collected . A copy of the analyzed responses from the SurveyMonkey questionnaire is attached hereto as **Exhibit “B.”**

Additionally, in order to determine what types of technological solutions were currently being used in other states to help efficiently and effective track or collect outstanding costs, fine and fees, a detailed internet search was performed by certain members of the subcommittee. A copy of the results of the referenced internet search is attached hereto as **Exhibit “D.”** By

reviewing the attached summary, the subcommittee observed that Louisiana is one of the few states of similar size that has not yet implemented a centralized (state-wide) online payment portal that citizens can use to electronically pay outstanding costs, fines and fees.

III. Data/Results of Information Gathering

A total of seventy-one (71) recipients of the SurveyMonkey questionnaire responded to all – or at least to a meaningful portion – of the survey questions. Of those respondents, forty-four (44) represented either Louisiana district courts or city courts and twenty-seven (27) represented Louisiana sheriffs.

The key observations made by the subcommittee after reviewing such data are attached hereto as **Exhibit “C.”**

IV. Recommendations to the Supreme Court

Recommendation 1: Compilation of List of “Best Practices”

Since the compilation and analysis of data related to outstanding costs, fines and fees is an obvious first step for courts and sheriffs in Louisiana to remain accountable with regard to same, the Louisiana Supreme Court should commission the preparation of a list of “*best practices*” related to the tracking and collection of such legal financial obligations for dissemination and recommendation to all district courts, city courts and sheriffs. Our subcommittee recommends that the list of “best practices” should include, at a minimum, the following:

- a. Each court and sheriff should acquire and utilize a case management software that at least tracks -- and allows an easy print out and review of -- the following: (a) the costs, fines and fees assessed, both in the aggregate and on a person-by-person basis; (b) the aging of such costs, fines and fees, both in the aggregate and on a person-by-person basis; (c) any payments (including partial payments) received from those who owe costs, fines and fees; (d) any verbal or written interaction with such persons, including any promises to pay, the specific date of any promised payments, any explanations regarding why payments have not been made, etc.; (e) the person’s contact information (including the person’s cell phone number), for the reasons more fully discussed in *Recommendation No. 3 below*, etc.; and
- b. The data tracked by the referenced case management software should be reviewed by court or sheriff personnel, as applicable, on at least a quarterly basis to determine: (a) whether the persons who have been assessed with costs, fines and fees are overdue in the payment of such obligations; and (b) whether such persons have been contacted – either verbally, in writing or electronically -- within the last thirty (30) to sixty (60) days in order to remind them of their obligations and to attempt to make arrangements for payments (either full or partial payment).

The preparation of such a list of “best practices” could be assigned to the existing *Standing Committee to Evaluate Requests for Court Costs and Fees*, or to some other committee selected

by the Louisiana Supreme Court. The draft of a list of “best practices” could then be presented to the Louisiana Supreme Court and to all potentially stakeholders (including the courts and sheriffs of Louisiana) for follow-up review and comment.

It is anticipated that such a list of “best practices” could be finalized for review purposes within thirty (30) to forty-five (45) days of assignment of same.

Recommendation 2: Online Portal for Text Message Reminders

Since text messages have become an increasingly more important way for people to communicate, and since the SurveyMonkey data referenced above suggested that very few courts or sheriffs have utilized text messages as reminders to those who own costs, fines or fees, the subcommittee recommends that the Louisiana Supreme Court investigate the feasibility of offering an online portal that courts and sheriffs can use to transmit text message reminders to those who own costs, fines and fees.

Although the Louisiana Supreme Court would not undertake the task of inputting data into the online portal (i.e., name, cell phone number, names amounts owned, etc.), it could contract with a third party vendor to create and offer this online portal to all courts and sheriffs in Louisiana at a reasonable cost due to the economies of scale associated with a centralized (state-wide) online portal.

In order to facilitate this recommendation, the Louisiana Supreme Court could either: (a) have its own staff members who are familiar with digital and technology matters perform the research and vetting of potential third party vendors; or (b) assign such research and vetting to a standing or newly created committee.

It is anticipated that it would take approximately three (3) months to properly complete the research and vetting referenced above.

Recommendation 3: Online Portal for Payment of Costs, Fines and Fees (Including Partial Payments)

Since Louisiana currently does not have a centralized online portal that allows for the payment (or partial payment) of costs, fines and fees assessed by courts by citizens across the state, the subcommittee recommends that the Louisiana Supreme Court investigate the feasibility of offering such an online portal so that all courts and sheriffs can utilize same to permit the payment (or partial payment) of such outstanding costs, fines and fees.

If a Louisiana court or sheriff currently has the capability of accepting online payments, that court or sheriff could simply have a link set up on the online portal to electronically direct the person making an online payment to that specific court’s, or that sheriff’s, own website to complete the payment transaction.

In order to facilitate this recommendation, the Louisiana Supreme Court could either: (a) have its own staff members who are familiar with digital and technology matters perform the

research and vetting of potential third party vendors; or (b) assign such research and vetting to a standing or newly created committee.

It is anticipated that it would take approximately two (2) to three (3) months to complete the research and vetting referenced above.

Recommendation 4: Collection and Data Entry of Cell Phone Numbers

In order for courts and sheriffs to have the ability to utilize text messages as a reminder to persons who owe costs, fines and fees, cell phone numbers must be collected (either in court, at a traffic stop, etc.) and entered into the court's or sheriff's case management software.

Since the Uniform Traffic Citation utilized by the Louisiana State Police is believed to be the form utilized by most other law enforcement agencies in Louisiana, the subcommittee recommends that the Louisiana Supreme Court request the Louisiana State Police to add a line item on their Uniform Traffic Citation to collect the cell phone number of the person receiving a traffic citation. If no such cell phone number is collected, the courts or sheriffs will not likely be able to send text message reminders to such person.

V. Recommendations to the Legislature

In the event that the Louisiana State Police or other law enforcement agencies across Louisiana do not agree to collect cell phone numbers as noted above, then the Louisiana Legislature could amend La. R.S. 32:398.1 -- which currently reads as follows:

La. R.S. 32:398.1. Traffic citations; form; issuance

A. All traffic enforcement agencies in this state shall provide traffic citations in appropriate form containing notices to appear, which shall be issued through one of the following manners:

- (1) Books with citations in quadruplicate and meeting the requirements of this Part and approved by the commissioner.*
- (2) Electronic tickets or e-tickets meeting the requirements of this Part and approved by the commissioner. For the purposes of this Section, an "electronic ticket" or "e-ticket" means a ticket that is electronically generated and transmitted.*

B. The chief administrative officer of each traffic-enforcement agency shall issue these books, maintain a record of each book and each citation contained therein issued to all individual members of the traffic enforcement agency and shall require and retain a receipt for each book issued.

The text for an amendment to the La. R.S. 32:398.1 could be to add a new subpart C, to read as follows:

“C. All traffic citations issued by traffic enforcement agencies in this state shall include, at a minimum, the cell phone number of the person receiving such traffic citation.”

VI. Recommendations for Other Agencies

Since the Uniform Traffic Citation utilized by the Louisiana State Police is believed to be the form utilized by most other law enforcement agencies across Louisiana, the subcommittee recommends that the Louisiana State Police add a line on their Uniform Traffic Citation to collect the cell phone number of any person who receives a traffic citation.

Subcommittee on Considering Technological Solutions

Chair: Steven Lanza, Esq.
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Mark Dumaine, Esq.
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East Baton Rouge District Attorney's Office

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Former Chief Information Officer

Mr. Norman Gobert
Director of Court Management Information Systems

Ms. Stacie Williams
Grant Manager, Price of Justice Grant

Ms. Rose Wilson
Data Analyst, Price of Justice Grant

Exhibit A

Survey Monkey Questionnaire

1. What type of court do you work with?
 - A. District court
 - B. Court of limited jurisdiction
 - C. Other: _____
2. What is the approximate population in the geographic area served by your court?
 - A. Under 20,000
 - B. Over 20,000 to 50,000
 - C. Over 50,000 to 75,000
 - D. Over 75,000 to 100,000
 - E. Over 100,000
3. What term best describes the demographics of the area where your court is located?
 - A. Rural
 - B. Urban
4. How many judges, magistrates or commissioners sit on your court?
 - A. Number of judges: _____
 - B. Number of magistrates or commissioners: _____
5. Does your court have and utilize a case management software program to track costs, fines and fees?
 - A. Yes -- Please identify software being utilized: _____
 - B. Not yet, but we are in the process of acquiring such software
 - C. No
6. If your court has and utilizes a case management software program, what information about costs, fines and fees is tracked by that program:
 - A. Amounts assessed
 - B. Amounts paid
 - C. Disbursements
 - D. Aging of outstanding courts, fines and fees
 - E. All of the above
 - F. None of the above
 - G. Other: _____

7. How often does someone with your court review the total amount of costs, fines and fees that are being tracked by your court's software?
- A. Daily
 - B. Weekly
 - C. Monthly
 - D. Quarterly
 - E. Annually
 - F. Rarely
 - G. Never
8. Does your court's case management software give you the ability to easily print out or review an aging of the total amount of costs, fines and fees?
- A. Yes
 - B. No
9. Does your court's case management software give you the ability to easily print out or review information about the amount of costs, fines and fees on a defendant-by-defendant basis?
- A. Yes
 - B. No
10. Over the past three (3) years, what percentage of defendants have paid their costs, fines and fees in full (either in a lump sum or in partial payments)?
- A. Less than 5%
 - B. Between 5% and 15%
 - C. Between 16% and 25%
 - D. Between 26% and 50%
 - E. Between 51% and 75%
 - F. Over 75%
11. Has your court at any time used any of the following methods or technologies to remind defendants of deadlines for payment of costs, fines or fees or of upcoming hearings? If so, please select all that apply:
- A. Text message reminders of payment due dates or court hearing dates
 - B. Email reminders of payment due dates or court hearing dates
 - C. Automated telephone reminders of payment due dates or court hearing dates
 - D. Person to person telephone calls as reminders of payment due dates or court hearing dates
 - E. Direct mail out (i.e., correspondence, notice letters, etc.)
 - F. Other: _____

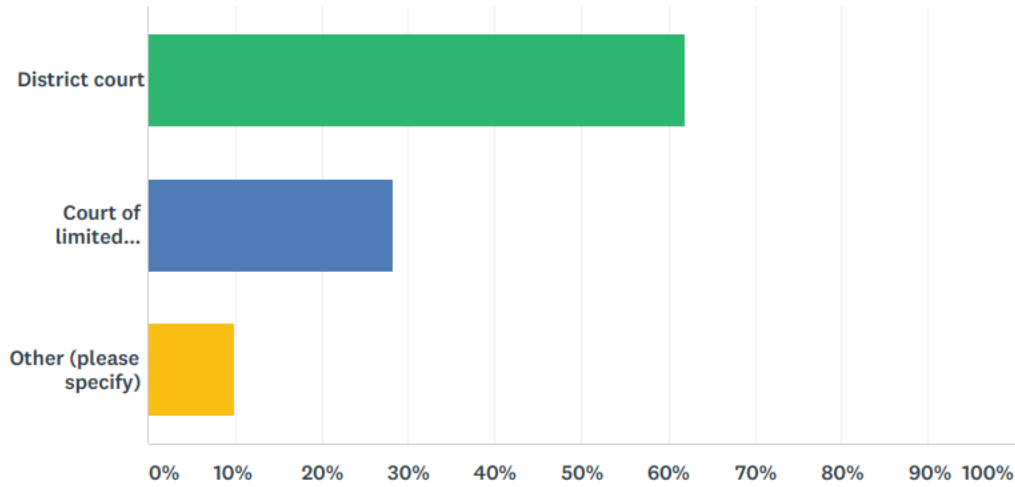
12. If you selected any of the items in the Question #11, please indicate which of the methods or technologies have increased the collection of costs, fines or fees:
- A. Text message reminders of payment due dates or court hearing dates
 - B. Email reminders of payment due dates or court hearing dates
 - C. Automated telephone reminders of payment due dates or court hearing dates
 - D. Person to person telephone calls as reminders of payment due dates or court hearing dates
 - E. Direct mail out (i.e., correspondence, notice letters, etc.)
 - F. Other: _____
13. If you selected any of the items in the Question #11, please indicate which of the methods or technologies decreased the failure to appear by defendants for court hearings?
- A. Text message reminders of payment due dates or court hearing dates
 - B. Email reminders of payment due dates or court hearing dates
 - C. Automated telephone reminders of payment due dates or court hearing dates
 - D. Person to person telephone calls as reminders of payment due dates or court hearing dates
 - E. Direct mail out (i.e., correspondence, notice letters, etc.)
 - F. Other: _____
14. For any item you selected in Question #11 which increased your collection of costs, fines or fees, what approximate percentage increase of such collections did you experience by using such method or technologies?
- A. Less than 5%
 - B. Between 5% and 15%
 - C. Between 16% and 25%
 - D. Between 26% and 50%
 - E. Between 51% and 75%
 - F. Over 75%
15. Please identify which item (or items) that you selected in Question #11 that produced the greatest percentage increase in your collection of costs, fines or fees?
- A. Identify item: _____
 - B. Identify additional item (if applicable): _____
16. For any item you selected in Question #11 as helping to increase your collection of costs, fines or fees, has your court now discontinued the use of such methods or technologies?
- A. Yes -- What method or technology was discontinued: _____
 - B. No

17. Please indicate each of the methods or technologies that your court has tried, but which failed to produce the results you intended to secure?
- A. Text message reminders of payment due dates or court hearing dates
 - B. Email reminders of payment due dates or court hearing dates
 - C. Automated telephone reminders of payment due dates or court hearing dates
 - D. Person to person telephone calls as reminders of payment due dates or court hearing dates
 - E. Direct mail out (i.e., correspondence, notice letters, etc.)
 - F. Other or Comments: _____
18. How are online payments of costs, fines or fees handled by your court?
- A. Court handles online payments without use of third party vendors
 - B. Third party vendor handles online payments – Please identify vendor _____
 - C. Online payments not available
19. If you answered Yes to Question #18, what approximate percentage increase in payment of such costs, fines or fees did you experience with the availability of such online payments?
- A. Less than 5%
 - B. Between 5% and 15%
 - C. Between 16% and 25%
 - D. Between 26% and 50%
 - E. Between 51% and 75%
 - F. Over 75%
20. If you answered Yes to Question #18, how long did it take after your court implemented the availability of online payment of costs, fines or fees did it take to realize the percentage increase noted in Question #19 above?
- A. Identify how long: _____
21. Does your court accept partial payments of costs, fines or fees?
- A. Yes
 - B. No
22. If you answered Yes to Question #21, what percentage increase in payment of such costs, fines or fees did you experience with the availability of the option to make partial payments?
- A. Less than 5%
 - B. Between 5% and 15%
 - C. Between 16% and 25%
 - D. Between 26% and 50%
 - E. Between 51% and 75%
 - F. Over 75%

23. If you answered Yes to Question #21, how long after your court's decision to accept partial payments of costs, fines or fees did it take to realize the percentage increase noted in Question #22 above?
- A. Identify how long: _____
24. For those defendants who utilized the availability of partial payments, what percentage of such defendants completed or substantially completed the payments of the amounts owed?
- A. Less than 5%
B. Between 5% and 15%
C. Between 16% and 25%
D. Between 26% and 50%
E. Between 51% and 75%
F. Over 75%
25. For those defendants who utilized the availability of partial payments, on average how long did it take for those defendants to complete or substantially complete payment of the amounts owed?
- A. Identify average length of time: _____
26. Are there any other incentives or options offered to defendants by your court that have increased the likelihood of collecting all or substantially all of the amounts owed?
- A. Yes – Please explain: _____
B. No
27. Does your court utilize the services of any third party collection service to help collect costs, fines and fees?
- A. Yes – Which third party company is utilized: _____
B. No
28. Has the use by your court of a third party collection service increased the collection of fines, costs and fees to such an extent that such use justifies the fees charged by that collection service?
- A. Yes
B. No
29. Do you have any recommendations for the Louisiana Supreme Court's Pride of Justice Committee on what you believe are the "best practices" to be used by other courts related to any of the above-referenced issues or matters?
- A. Yes – please explain: _____
B. No

Q1 What type of court do you work with?

Answered: 71 Skipped: 0

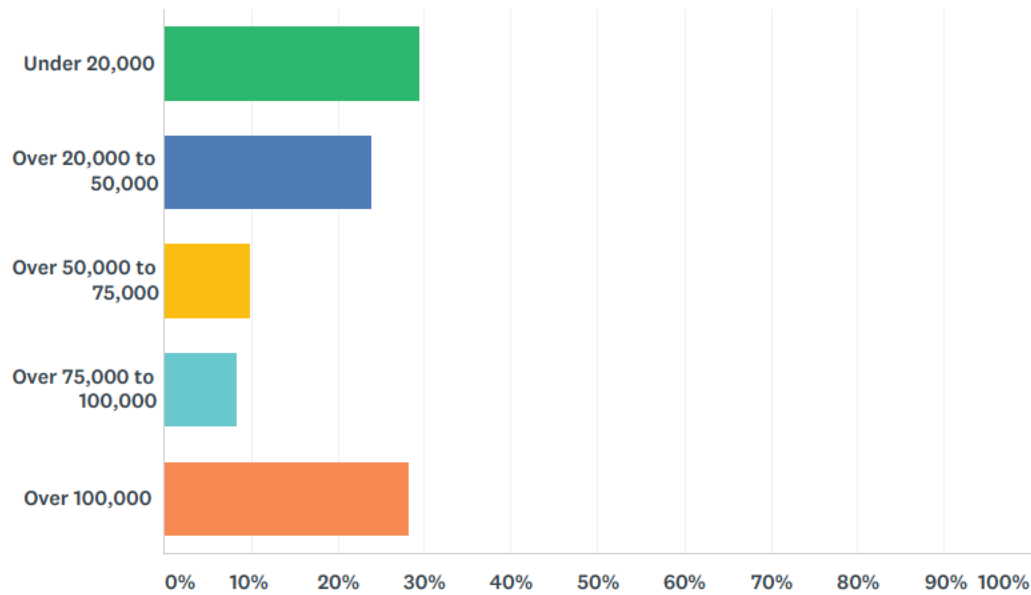


ANSWER CHOICES	RESPONSES
District court	61.97% 44
Court of limited jurisdiction	28.17% 20
Other (please specify)	9.86% 7
TOTAL	71

#	OTHER (PLEASE SPECIFY)	DATE
1	Sheriff's Office / Tax Collector	12/19/2018 10:24 AM
2	District Court and Child Support Court	12/18/2018 10:08 AM
3	Sheriff's Office	12/17/2018 3:06 PM
4	Municipal Court	10/25/2018 9:53 AM
5	Court of Appeals	10/24/2018 9:47 AM
6	Appellate Court	10/15/2018 9:29 AM
7	County Court	10/12/2018 2:55 PM

Q2 What is the approximate population in the geographic area served by your court?

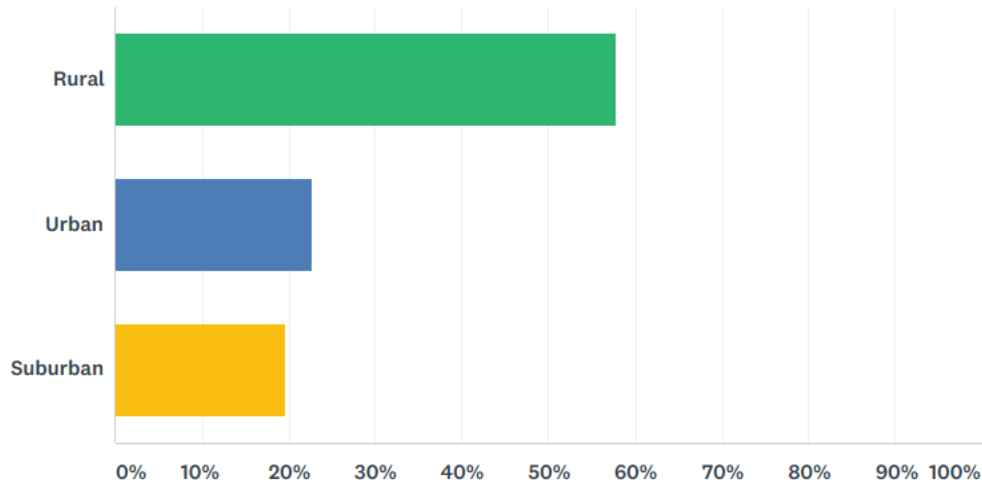
Answered: 71 Skipped: 0



ANSWER CHOICES	RESPONSES	
Under 20,000	29.58%	21
Over 20,000 to 50,000	23.94%	17
Over 50,000 to 75,000	9.86%	7
Over 75,000 to 100,000	8.45%	6
Over 100,000	28.17%	20
TOTAL		71

Q3 What term best describes the demographics of the area where your court is located?

Answered: 71 Skipped: 0



ANSWER CHOICES	RESPONSES	
Rural	57.75%	41
Urban	22.54%	16
Suburban	19.72%	14
TOTAL		71

Q4 How many judges, magistrates, hearing officers, or commissioners sit on your court?

Answered: 71 Skipped: 0

ANSWER CHOICES		RESPONSES	
Number of judges		100.00%	71
Number of magistrates or commissioners		70.42%	50

#	NUMBER OF JUDGES	DATE
1	2	1/9/2019 1:54 PM
2	2	12/27/2018 4:44 PM
3	1	12/27/2018 10:58 AM
4	13	12/21/2018 9:48 AM
5	2	12/20/2018 11:20 AM
6	Three	12/19/2018 4:19 PM
7	5	12/19/2018 12:17 PM
8	7	12/19/2018 11:54 AM
9	3	12/19/2018 10:49 AM
10	1	12/19/2018 10:42 AM
11	1	12/19/2018 10:39 AM
12	2	12/19/2018 10:25 AM
13	12	12/19/2018 10:24 AM
14	5	12/19/2018 9:30 AM
15	3	12/18/2018 11:34 PM
16	2	12/18/2018 3:22 PM
17	6	12/18/2018 2:49 PM
18	9	12/18/2018 12:28 PM
19	3	12/18/2018 12:09 PM
20	4	12/18/2018 11:38 AM
21	5 District Court Judges	12/18/2018 10:08 AM
22	Three	12/17/2018 8:23 PM
23	12	12/17/2018 5:27 PM
24	5	12/17/2018 4:22 PM
25	3	12/17/2018 4:02 PM
26	2	12/17/2018 3:38 PM
27	5	12/17/2018 3:06 PM
28	5	11/21/2018 11:35 AM
29	8 Judges	10/30/2018 5:06 PM
30	2	10/25/2018 4:54 PM

Price of Justice Technological Solutions Survey

31	2	10/25/2018 3:55 PM
32	2	10/25/2018 3:10 PM
33	5	10/25/2018 2:24 PM
34	1	10/25/2018 9:53 AM
35	1	10/25/2018 9:32 AM
36	1	10/24/2018 2:47 PM
37	12	10/24/2018 9:47 AM
38	1	10/23/2018 11:00 AM
39	9	10/23/2018 9:45 AM
40	2	10/22/2018 11:21 AM
41	1	10/22/2018 10:46 AM
42	1	10/22/2018 10:07 AM
43	2	10/19/2018 12:12 PM
44	13	10/18/2018 5:08 PM
45	1	10/18/2018 1:49 PM
46	1	10/17/2018 2:02 PM
47	2	10/17/2018 12:31 PM
48	1	10/17/2018 10:17 AM
49	7	10/17/2018 10:01 AM
50	1	10/16/2018 2:33 PM
51	3	10/16/2018 11:12 AM
52	12	10/15/2018 3:46 PM
53	12	10/15/2018 3:45 PM
54	3	10/15/2018 1:22 PM
55	12	10/15/2018 9:29 AM
56	2	10/14/2018 11:29 AM
57	5	10/13/2018 7:03 AM
58	3	10/12/2018 7:36 PM
59	3	10/12/2018 4:22 PM
60	1	10/12/2018 2:55 PM
61	1	10/12/2018 2:29 PM
62	2	10/12/2018 1:25 PM
63	1	10/12/2018 12:48 PM
64	1	10/12/2018 10:38 AM
65	1	10/12/2018 9:02 AM
66	2	10/12/2018 9:00 AM
67	1	10/12/2018 8:53 AM
68	4	10/12/2018 8:16 AM
69	5	10/12/2018 6:42 AM
70	9	10/11/2018 5:36 PM
71	3	10/11/2018 5:28 PM

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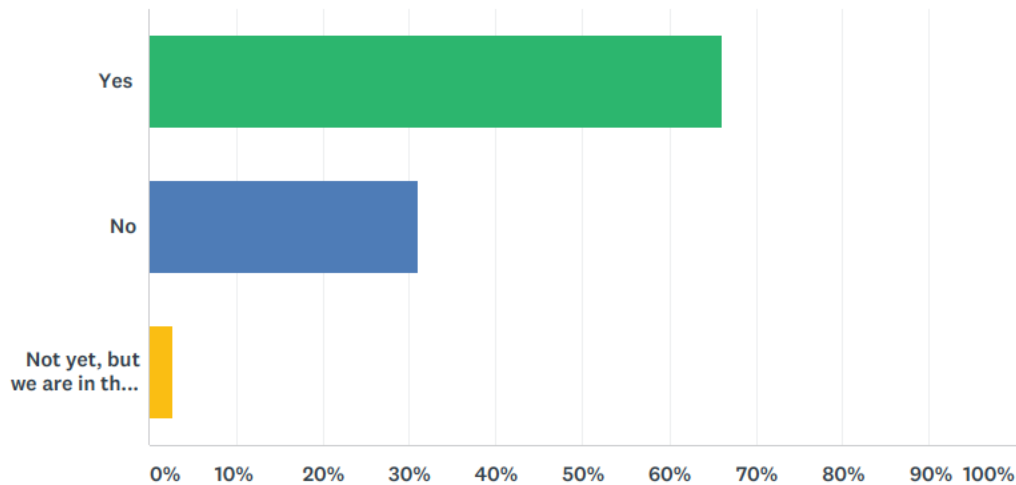
#	NUMBER OF MAGISTRATES OR COMMISSIONERS	DATE
1	0	12/27/2018 4:44 PM
2	1	12/21/2018 9:48 AM
3	0	12/20/2018 11:20 AM
4	0	12/19/2018 12:17 PM
5	0	12/19/2018 10:42 AM
6	0	12/19/2018 10:39 AM
7	1	12/19/2018 10:24 AM
8	1	12/19/2018 9:30 AM
9	1	12/18/2018 11:34 PM
10	1	12/18/2018 3:22 PM
11	0	12/18/2018 2:49 PM
12	1 hear ng off cer	12/18/2018 11:38 AM
13	1 C ty Court Judge/1 Ch d Support Adhoc Judge	12/18/2018 10:08 AM
14	1	12/17/2018 5:27 PM
15	1	12/17/2018 4:22 PM
16	0	12/17/2018 3:38 PM
17	0	12/17/2018 3:06 PM
18	0	11/21/2018 11:35 AM
19	3 Hear ng Off cers	10/30/2018 5:06 PM
20	0	10/25/2018 4:54 PM
21	1 Traff c Hear ng Off cer	10/25/2018 3:55 PM
22	1 Traff c Hear ng Off cer	10/25/2018 3:10 PM
23	0	10/25/2018 2:24 PM
24	0	10/25/2018 9:53 AM
25	0	10/25/2018 9:32 AM
26	0	10/24/2018 9:47 AM
27	2	10/23/2018 9:45 AM
28	0	10/22/2018 10:46 AM
29	0	10/19/2018 12:12 PM
30	4	10/18/2018 5:08 PM
31	0	10/18/2018 1:49 PM
32	1	10/17/2018 2:02 PM
33	2 (judges)	10/17/2018 12:31 PM
34	1	10/17/2018 10:01 AM
35	0	10/16/2018 2:33 PM
36	0	10/16/2018 11:12 AM
37	7	10/15/2018 3:46 PM
38	5	10/15/2018 3:45 PM
39	2 hear ng off cers	10/15/2018 1:22 PM
40	0	10/15/2018 9:29 AM

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41	0	10/14/2018 11:29 AM
42	1	10/12/2018 7:36 PM
43	2	10/12/2018 4:22 PM
44	0	10/12/2018 2:29 PM
45	0	10/12/2018 1:25 PM
46	0	10/12/2018 12:48 PM
47	0	10/12/2018 8:53 AM
48	0	10/12/2018 8:16 AM
49	3	10/11/2018 5:36 PM
50	0	10/11/2018 5:28 PM

Q5 Does your court have and utilize a case management software program to track costs, fines and fees?

Answered: 71 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	66.20%	47
No	30.99%	22
Not yet, but we are in the process of acquiring such software	2.82%	2
TOTAL		71

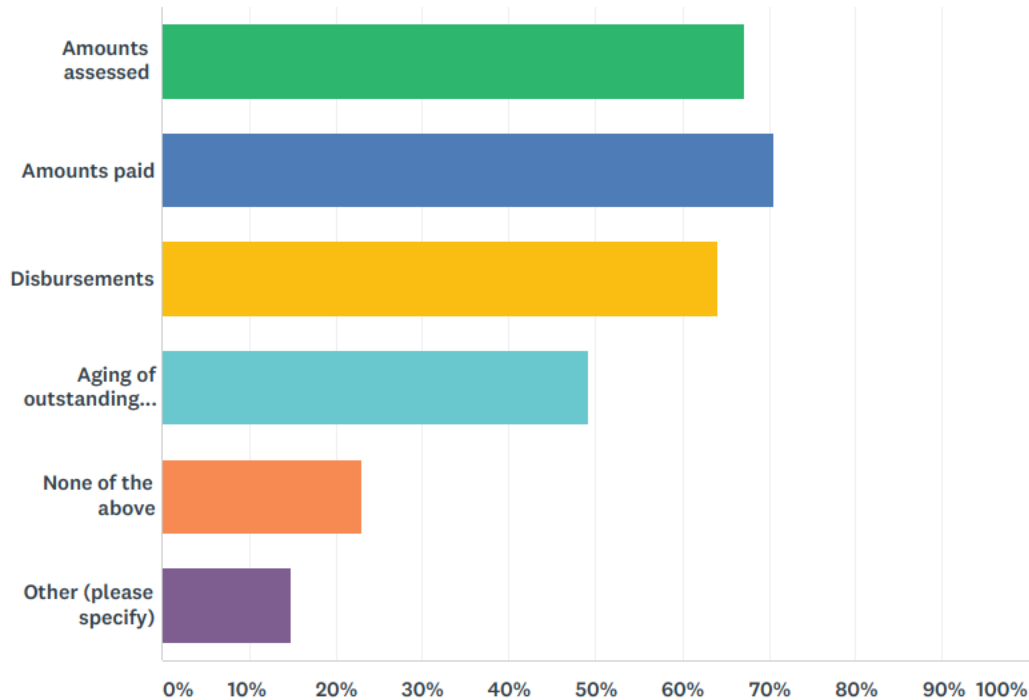
#	IF YES, PLEASE SPECIFY THE SOFTWARE BEING UTILIZED.	DATE
1	sp man	1/9/2019 1:54 PM
2	Software and Services	12/27/2018 4:44 PM
3	TYLER TECHNOLOGIES/INCODE SOFTWARE	12/27/2018 10:58 AM
4	Software & Services - Court & Traffic Collection System	12/20/2018 11:20 AM
5	The Sheriff's Office Tracks with a "Homemade program"	12/19/2018 12:17 PM
6	in house developed	12/19/2018 11:54 AM
7	Grds	12/19/2018 10:42 AM
8	Grds	12/19/2018 10:39 AM
9	maintained by sheriff's office	12/19/2018 10:24 AM
10	cds	12/18/2018 3:22 PM
11	RebQ	12/18/2018 12:28 PM
12	yes Sheriff's Office, No (court system), AS400 which Sheriff's Office utilize computers from Parish Government at a monthly fee	12/18/2018 10:08 AM
13	PTS Software	12/17/2018 5:27 PM
14	Software services	12/17/2018 4:22 PM
15	software and services, CIS systems	12/17/2018 4:02 PM
16	IJJIS	11/21/2018 11:35 AM

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17	Software designed specifically for this court.	10/25/2018 4:54 PM
18	Developed in house	10/25/2018 3:55 PM
19	Developed in House	10/25/2018 3:10 PM
20	The Court does not but the Sheriff's Office does. Zuercher Suits.	10/25/2018 2:24 PM
21	Digital Comm Case Management Software	10/25/2018 9:53 AM
22	Quick Court	10/25/2018 9:32 AM
23	Dan Haggerty	10/24/2018 2:47 PM
24	Rev Q	10/23/2018 9:45 AM
25	Quick Court	10/22/2018 10:46 AM
26	GCR - (Greg C. Rieger & Associates) 2003	10/18/2018 5:08 PM
27	PTS SOLUTIONS, INC	10/18/2018 1:49 PM
28	Digital Comm	10/17/2018 10:01 AM
29	DAN HAGGERTY & ASSOCIATES	10/16/2018 2:33 PM
30	Fines and Fees are collected by the Sheriff's Office. Not sure what system they use.	10/16/2018 11:12 AM
31	self made	10/14/2018 11:29 AM
32	IJJIS	10/12/2018 4:22 PM
33	Software & Services	10/12/2018 2:29 PM
34	Dan Haggerty & Associates, Inc.	10/12/2018 1:25 PM
35	Quick Court	10/12/2018 10:38 AM
36	Software & Services	10/12/2018 8:53 AM
37	An RFP is pending for a new system	10/12/2018 8:16 AM

Q6 If your court has and utilizes a case management software program, what information about costs, fines and fees is tracked by that program:

Answered: 61 Skipped: 10

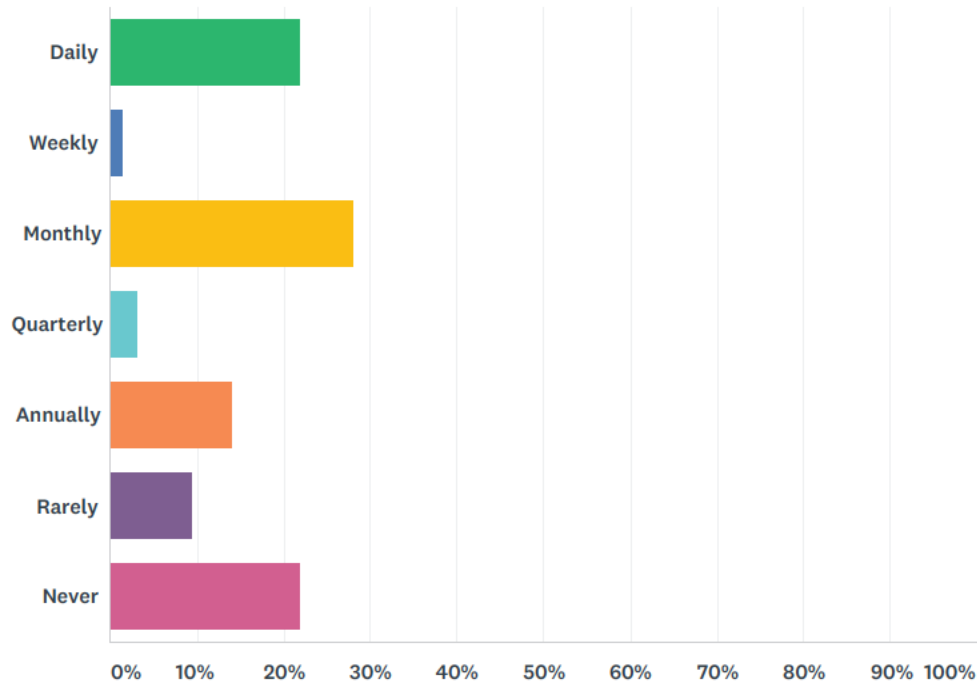


ANSWER CHOICES	RESPONSES	
Amounts assessed	67.21%	41
Amounts paid	70.49%	43
Disbursements	63.93%	39
Aging of outstanding courts, fines and fees	49.18%	30
None of the above	22.95%	14
Other (please specify)	14.75%	9
Total Respondents: 61		

#	OTHER (PLEASE SPECIFY)	DATE
1	payment plan schedules for court fines	12/19/2018 10:24 AM
2	Unknown	12/17/2018 3:06 PM
3	The court has emanated a discretionary fines and fees	11/21/2018 11:35 AM
4	Amounts waived	10/25/2018 4:54 PM
5	Partial payments and payment methods.	10/25/2018 2:24 PM
6	We do not have one	10/17/2018 2:02 PM
7	Unknown by me	10/15/2018 3:45 PM
8	whether cases are exempt from payment	10/15/2018 9:29 AM

Q7 How often does someone with your court review the total amount of costs, fines and fees that are being tracked by your court's software?

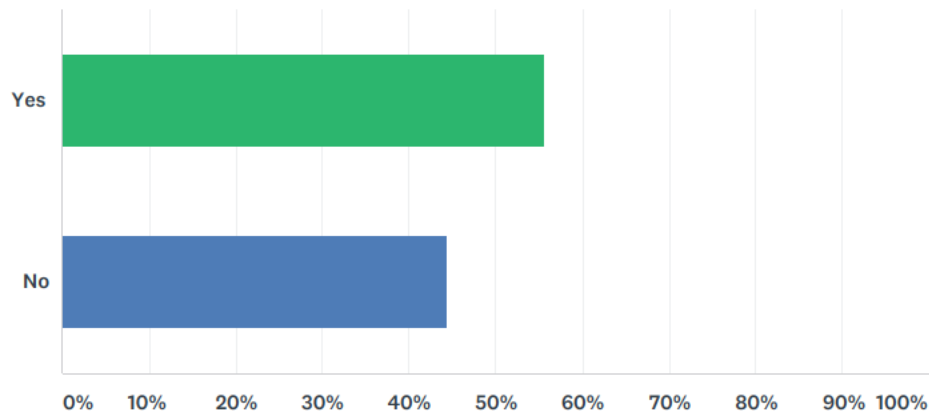
Answered: 64 Skipped: 7



ANSWER CHOICES	RESPONSES	
Daily	21.88%	14
Weekly	1.56%	1
Monthly	28.13%	18
Quarterly	3.13%	2
Annually	14.06%	9
Rarely	9.38%	6
Never	21.88%	14
TOTAL		64

Q8 Does your court's case management software give you the ability to easily print out or review an aging of the total amount of costs, fines and fees?

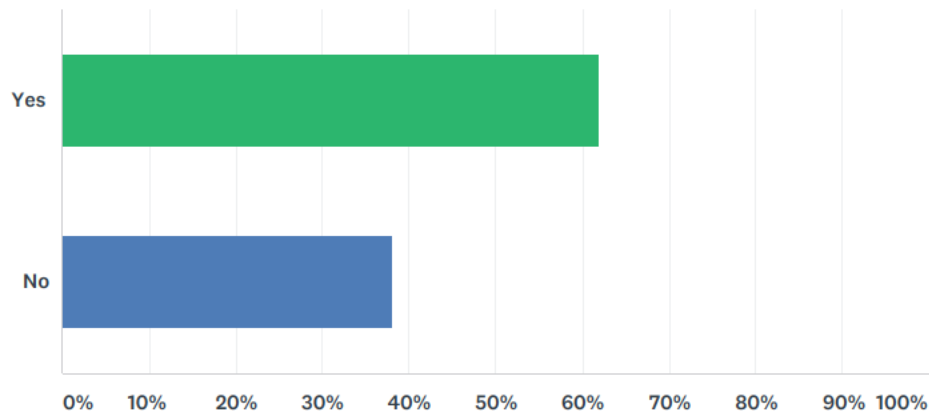
Answered: 63 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	55.56%	35
No	44.44%	28
TOTAL		63

Q9 Does your court's case management software give you the ability to easily print out or review information about the amount of costs, fines and fees on a defendant-by-defendant basis?

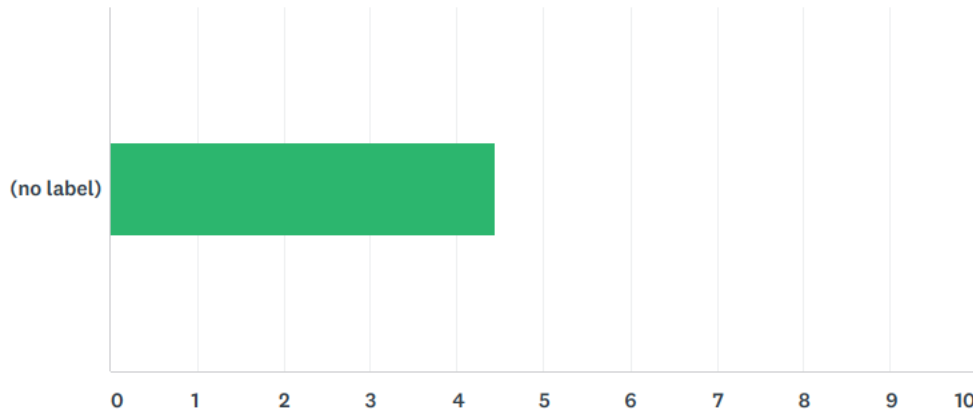
Answered: 63 Skipped: 8



ANSWER CHOICES	RESPONSES	
Yes	61.90%	39
No	38.10%	24
TOTAL		63

Q10 Over the past three (3) years, what percentage of defendants have paid their costs, fines and fees in full (either in a lump sum or in partial payments)?

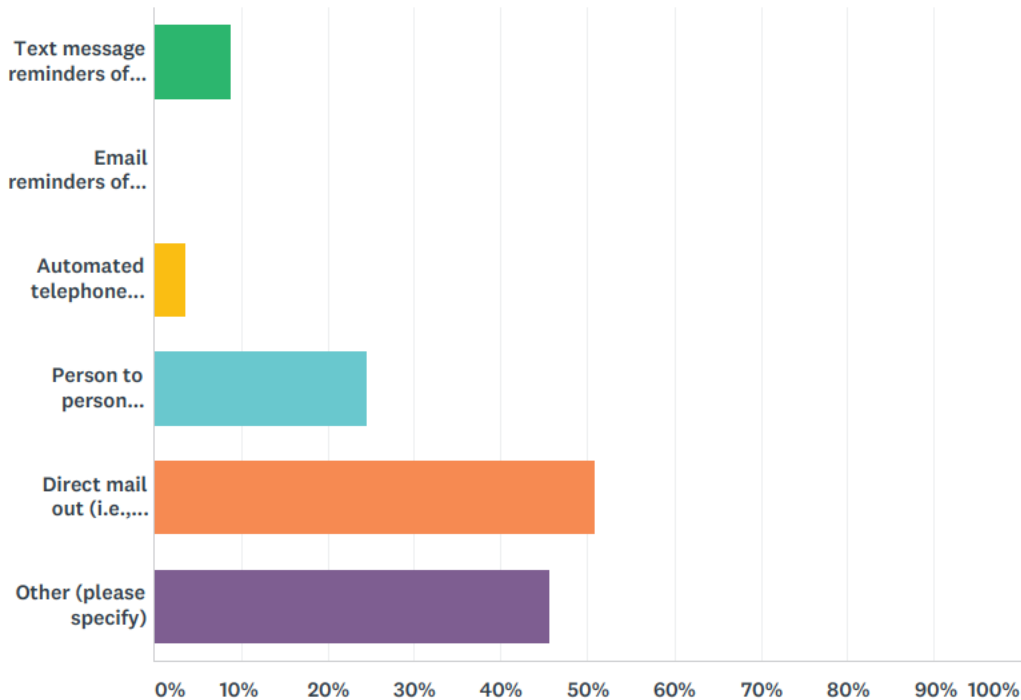
Answered: 59 Skipped: 12



	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
(no label)	3.39% 2	6.78% 4	6.78% 4	25.42% 15	40.68% 24	16.95% 10	59	4.44

Q11 Has your court at any time used any of the following methods or technologies to remind defendants of deadlines for payment of costs, fines or fees or of upcoming hearings? If so, please select all that apply:

Answered: 57 Skipped: 14



ANSWER CHOICES	RESPONSES	
Text message reminders of payment due dates or court hearing dates	8.77%	5
Email reminders of payment due dates or court hearing dates	0.00%	0
Automated telephone reminders of payment due dates or court hearing dates	3.51%	2
Person to person telephone calls as reminders of payment due dates or court hearing dates	24.56%	14
Direct mail out (i.e., correspondence, not certificates, etc.)	50.88%	29
Other (please specify)	45.61%	26
Total Respondents: 57		

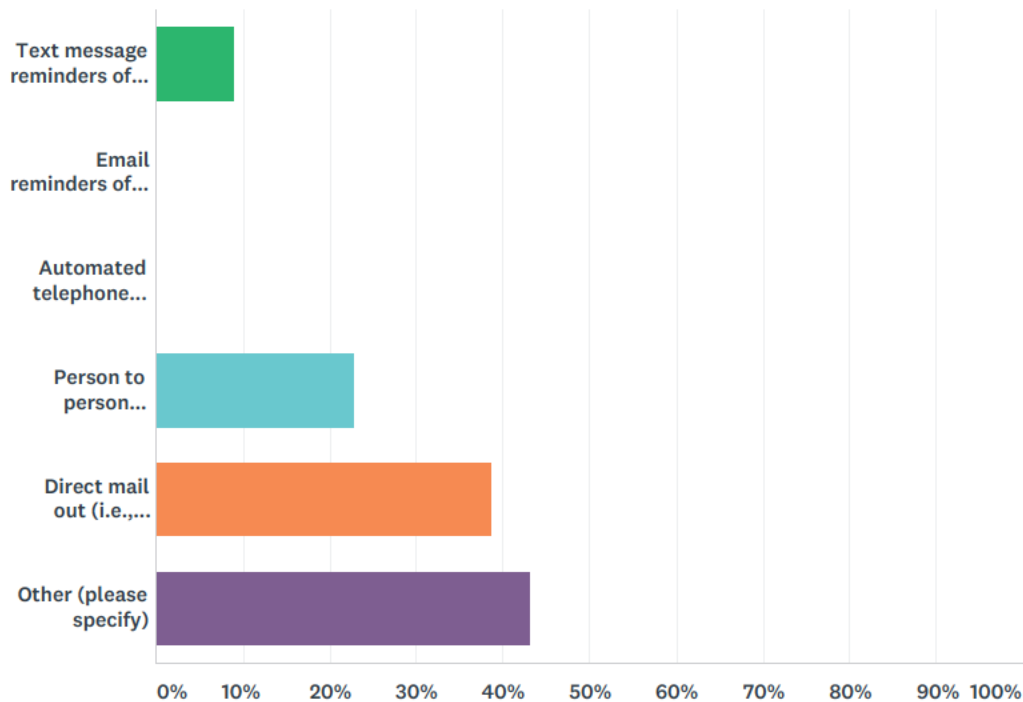
#	OTHER (PLEASE SPECIFY)	DATE
1	Judge sets a court date and fines must be paid by court date	12/27/2018 4:44 PM
2	subpoenas	12/21/2018 9:48 AM
3	Misdemeanor Probation Officers	12/20/2018 11:20 AM
4	Probation officers contact them	12/19/2018 10:49 AM
5	in court	12/19/2018 10:39 AM
6	Assigned court appearance date for review	12/19/2018 9:30 AM
7	none	12/18/2018 12:09 PM

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8	None	12/17/2018 8:23 PM
9	N/A	12/17/2018 3:06 PM
10	The court does not handle collections in-house.	10/30/2018 5:06 PM
11	Written Notices are given in Court or by the Clerk of Court's Office	10/25/2018 3:55 PM
12	Instantment notices given each time Hearing notices per date	10/25/2018 3:10 PM
13	Currently working on automated text and email notifications.	10/25/2018 2:24 PM
14	none	10/24/2018 2:47 PM
15	Most courts schedule probation "status" hearings	10/18/2018 5:08 PM
16	NOTICE GIVEN IN COURT	10/18/2018 1:49 PM
17	Monthly review hearings with new summons issued after partial payment	10/17/2018 2:02 PM
18	court notices of executory dates	10/17/2018 12:31 PM
19	N/A - Court does not collect payment of costs, fines or fees. The Sheriff's Office keeps track of everything and collects the payments.	10/16/2018 11:12 AM
20	none	10/14/2018 11:29 AM
21	none	10/13/2018 7:03 AM
22	None of the above	10/12/2018 2:55 PM
23	Probation Hearing Dates	10/12/2018 2:29 PM
24	summoned back to Court in three months if fine not paid.	10/12/2018 9:02 AM
25	If payments are not made, defendants must appear in court.	10/12/2018 8:16 AM
26	None	10/11/2018 5:28 PM

Q12 If you selected any of the items in the Question #11, please indicate which of the methods or technologies have increased the collection of costs, fines or fees:

Answered: 44 Skipped: 27



ANSWER CHOICES	RESPONSES	
Text message reminders of payment due dates or court hearing dates	9.09%	4
Email reminders of payment due dates or court hearing dates	0.00%	0
Automated telephone reminders of payment due dates or court hearing dates	0.00%	0
Person to person telephone calls as reminders of payment due dates or court hearing dates	22.73%	10
Direct mail out (i.e., correspondence, not certificates, etc.)	38.64%	17
Other (please specify)	43.18%	19
Total Respondents: 44		

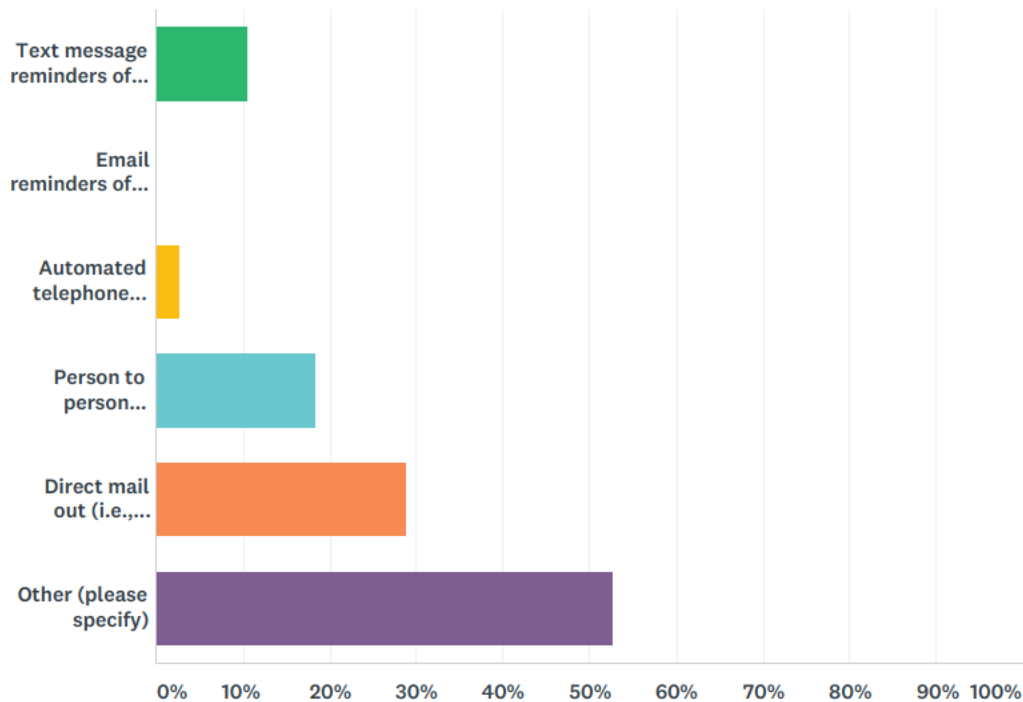
#	OTHER (PLEASE SPECIFY)	DATE
1	MAILOUTS VIA DISTRICT ATTORNEY'S OFFICE; UNKNOWN WHAT METHOD WORKS BEST	12/27/2018 10:58 AM
2	subpoenas	12/21/2018 9:48 AM
3	None	12/19/2018 10:49 AM
4	Court Review - Allows Judge flexibility based on ability to pay	12/19/2018 9:30 AM
5	None	12/17/2018 8:23 PM
6	N/A	12/17/2018 3:06 PM
7	Collections have not increased	11/21/2018 11:35 AM

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8	None	10/23/2018 11:00 AM
9	Co ect ons bas ca y on ho d due to pend ng t gat on	10/18/2018 5:08 PM
10	none	10/17/2018 2:02 PM
11	I rea y cant answer th s quest on. The Courts overa case oad has decreased as the new Marsha tcket and summons have decreases.	10/16/2018 2:33 PM
12	Unknown	10/15/2018 3:45 PM
13	ne ther	10/14/2018 11:29 AM
14	n/a	10/13/2018 7:03 AM
15	None of the above	10/12/2018 2:55 PM
16	court summons	10/12/2018 9:02 AM
17	Appear ng n court for non-payment	10/12/2018 8:16 AM
18	new y mp emented by Sher ff so too ear y to te	10/12/2018 6:42 AM
19	NA	10/11/2018 5:28 PM

Q13 If you selected any of the items in the Question #11, please indicate which of the methods or technologies decreased the failure to appear by defendants for court hearings?

Answered: 38 Skipped: 33



ANSWER CHOICES	RESPONSES	
Text message reminders of payment due dates or court hearing dates	10.53%	4
Email reminders of payment due dates or court hearing dates	0.00%	0
Automated telephone reminders of payment due dates or court hearing dates	2.63%	1
Person to person telephone calls as reminders of payment due dates or court hearing dates	18.42%	7
Direct mail out (i.e., correspondence, not cell letters, etc.)	28.95%	11
Other (please specify)	52.63%	20
Total Respondents: 38		

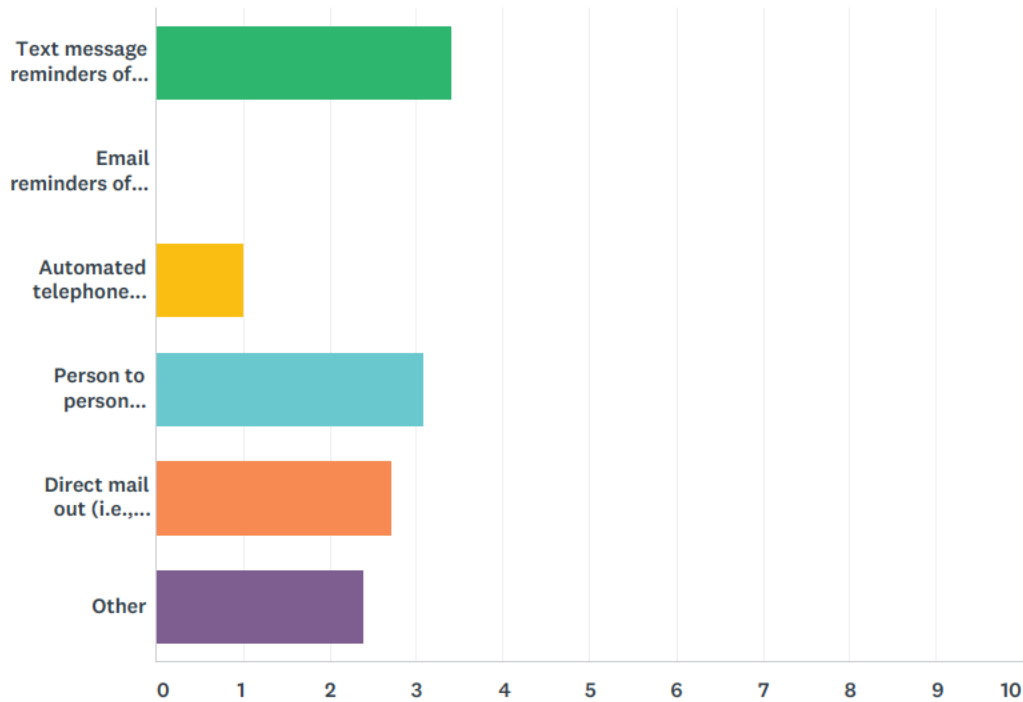
#	OTHER (PLEASE SPECIFY)	DATE
1	UNKNOWN	12/27/2018 10:58 AM
2	subpoenas	12/21/2018 9:48 AM
3	Misdemeanor probation officers	12/20/2018 11:20 AM
4	None are used.	12/19/2018 10:49 AM
5	same	12/19/2018 9:30 AM
6	None	12/17/2018 8:23 PM
7	N/A	12/17/2018 3:06 PM

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8	Work ng on deve opment for test ng and ema . Not enough data.	10/25/2018 2:24 PM
9	prev ous y had no contact w th the defendant after n t a court date and pay agreement was set n p ace.	10/25/2018 9:53 AM
10	None	10/23/2018 9:45 AM
11	Co ect ons bas ca y on ho d due to pend ng t gat on	10/18/2018 5:08 PM
12	none	10/17/2018 2:02 PM
13	I rea y cant answer th s quest on. The Courts overa case oad has decreased as the new Marsha tcket and summons have decreases.	10/16/2018 2:33 PM
14	Unknown	10/15/2018 3:45 PM
15	none of the above	10/15/2018 9:29 AM
16	na	10/14/2018 11:29 AM
17	n/a	10/13/2018 7:03 AM
18	n/a	10/12/2018 9:02 AM
19	Above methods not used	10/12/2018 8:16 AM
20	NA	10/11/2018 5:28 PM

Q14 For any item you selected in Question #11 which increased your collection of costs, fines or fees, what approximate percentage increase of such collections did you experience by using such method or technologies?

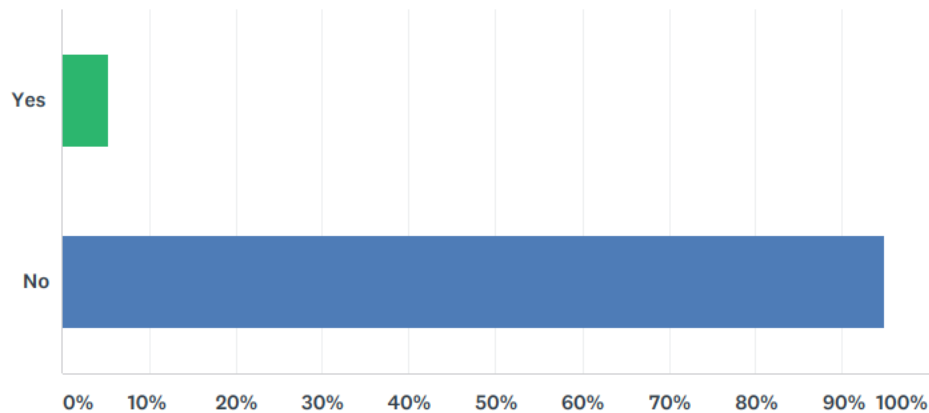
Answered: 34 Skipped: 37



	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
Text message reminders of payment due dates or court hearing dates	20.00% 1	20.00% 1	0.00% 0	20.00% 1	40.00% 2	0.00% 0	5	3.40
Email reminders of payment due dates or court hearing dates	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0	0.00
Automated telephone reminders of payment due dates or court hearing dates	100.00% 1	0.00% 0	0.00% 0	0.00% 0	0.00% 0	0.00% 0	1	1.00
Person to person telephone calls as reminders of payment due dates or court hearing dates	28.57% 4	14.29% 2	7.14% 1	35.71% 5	0.00% 0	14.29% 2	14	3.07
Direct mail out (i.e., correspondence, notce letters, etc.)	27.78% 5	22.22% 4	16.67% 3	22.22% 4	5.56% 1	5.56% 1	18	2.72
Other	37.50% 3	25.00% 2	0.00% 0	37.50% 3	0.00% 0	0.00% 0	8	2.38

Q15 For any item you selected in Question #11 as helping to increase your collection of costs, fines or fees, has your court now discontinued the use of such methods or technologies?

Answered: 38 Skipped: 33

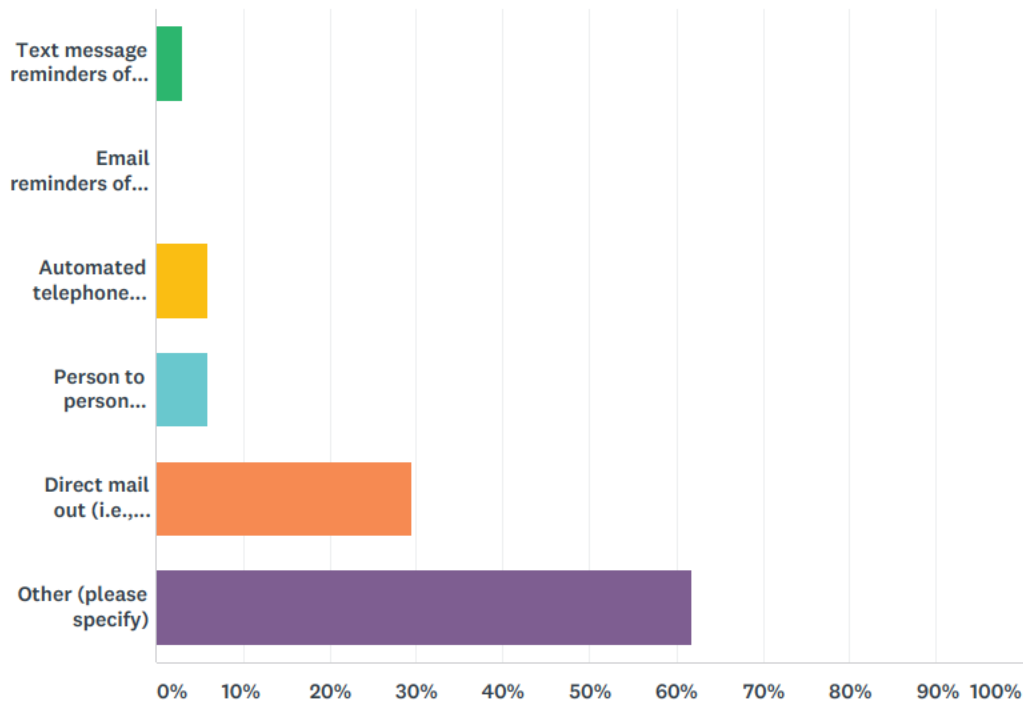


ANSWER CHOICES	RESPONSES
Yes	5.26% 2
No	94.74% 36
TOTAL	38

#	IF YES, WHAT METHOD OR TECHNOLOGY WAS DISCONTINUED AND WHY WAS IT DISCONTINUED?	DATE
1	UNKNOWN IF ANY	12/27/2018 10:58 AM
2	Contracted with a Collection Company	12/19/2018 11:54 AM
3	direct mail for a was too time and cost consuming	10/25/2018 9:32 AM
4	Collection based on hold due to pending litigation	10/18/2018 5:08 PM
5	I really can't answer this question. The Courts overall case load has decreased as the new Marshals ticket and summons have decreased.	10/16/2018 2:33 PM
6	Recent staffing cuts by City have impacted being able to call defendants who fail to appear.	10/12/2018 2:29 PM
7	newly implemented by Sheriff so too early to tell	10/12/2018 6:42 AM

Q16 Please indicate each of the methods or technologies that your court has tried, but which failed to produce the results you intended to secure?

Answered: 34 Skipped: 37



ANSWER CHOICES	RESPONSES	
Text message reminders of payment due dates or court hearing dates	2.94%	1
Email reminders of payment due dates or court hearing dates	0.00%	0
Automated telephone reminders of payment due dates or court hearing dates	5.88%	2
Person to person telephone calls as reminders of payment due dates or court hearing dates	5.88%	2
Direct mail out (i.e., correspondence, not certificates, etc.)	29.41%	10
Other (please specify)	61.76%	21
Total Respondents: 34		

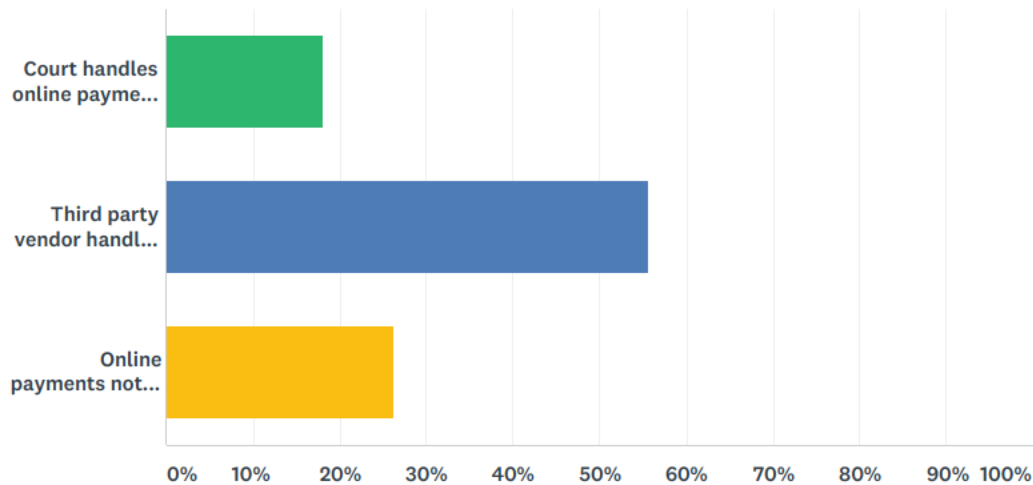
#	OTHER (PLEASE SPECIFY)	DATE
1	none	12/27/2018 4:44 PM
2	Part a Payments Have to made prior to the next court date	12/19/2018 12:17 PM
3	Non used	12/19/2018 10:49 AM
4	Only send mail	12/18/2018 3:22 PM
5	None that I am aware of	12/18/2018 12:09 PM
6	None	12/17/2018 8:23 PM
7	N/A	12/17/2018 3:06 PM
8	N/A	10/25/2018 2:24 PM

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9	none	10/25/2018 9:53 AM
10	none	10/24/2018 2:47 PM
11	None	10/23/2018 9:45 AM
12	none	10/17/2018 2:02 PM
13	none	10/17/2018 10:17 AM
14	N/A	10/15/2018 1:22 PM
15	Haven't tried any other methods	10/15/2018 9:29 AM
16	none	10/14/2018 11:29 AM
17	n/a	10/13/2018 7:03 AM
18	None of the above	10/12/2018 2:55 PM
19	n/a	10/12/2018 9:02 AM
20	Other methods not attempted	10/12/2018 8:16 AM
21	None	10/11/2018 5:36 PM

Q17 How are online payments of costs, fines or fees handled by your court?

Answered: 61 Skipped: 10



ANSWER CHOICES	RESPONSES	
Court handles online payments without use of third party vendors	18.03%	11
Third party vendor handles online payments	55.74%	34
Online payments not available	26.23%	16
TOTAL		61

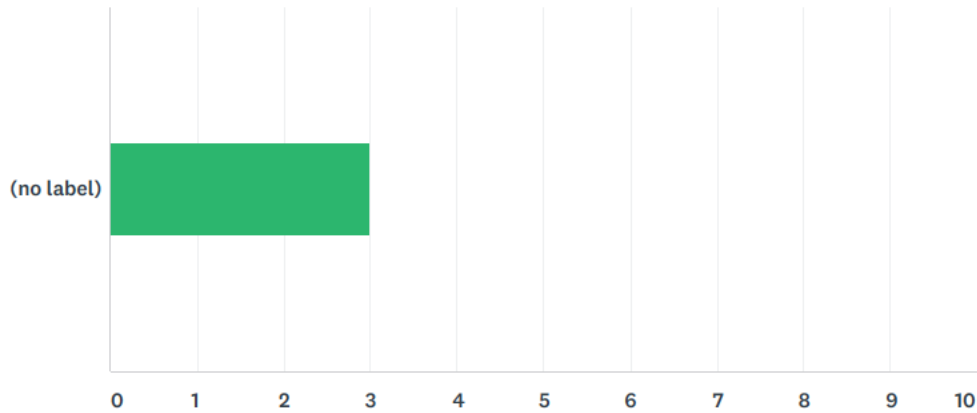
#	IF A THIRD PARTY VENDOR HANDLES ONLINE PAYMENTS, PLEASE IDENTIFY THE VENDOR.	DATE
1	ncourt	1/9/2019 1:54 PM
2	NCourt	12/27/2018 4:44 PM
3	GovPayNet	12/21/2018 9:48 AM
4	World Pay through Software & Services & nCourt	12/20/2018 11:20 AM
5	Value Payment via Software and Services	12/19/2018 10:49 AM
6	NCourt	12/19/2018 10:42 AM
7	jeffdavis at x.net	12/19/2018 10:39 AM
8	Pay.gov and Courtmoney.com	12/19/2018 10:25 AM
9	Venocly	12/19/2018 10:24 AM
10	PayStar	12/18/2018 11:38 AM
11	None	12/17/2018 8:23 PM
12	PTS	12/17/2018 5:27 PM
13	Sherff	12/17/2018 3:06 PM
14	Jefferson Parish Sherff's Office	10/25/2018 3:55 PM
15	Jefferson Parish a Sherff Office	10/25/2018 3:10 PM
16	Value Pay facilitates the credit and debit card transactions daily.	10/25/2018 2:24 PM

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17	nCourt	10/24/2018 2:47 PM
18	Chase - for fees on y	10/24/2018 9:47 AM
19	Payment of fine and costs for Cr m na and Traff c hand ed by C ty Marsha	10/23/2018 11:00 AM
20	N Court	10/23/2018 9:45 AM
21	Ncourt	10/22/2018 10:07 AM
22	nCourt	10/18/2018 5:08 PM
23	NCOURT	10/18/2018 1:49 PM
24	W nn Par sh Sher ff's Off ce	10/17/2018 2:02 PM
25	PPSO through nCourt	10/17/2018 12:31 PM
26	NCOURT	10/16/2018 2:33 PM
27	Sher ff hand es payments	10/13/2018 7:03 AM
28	Ncourt	10/12/2018 2:29 PM
29	qu ck court	10/12/2018 10:38 AM
30	C ty Marsha and C ty Po ce Dept.	10/12/2018 9:02 AM
31	NCOURT (for non-mandatory traff c f nes)	10/12/2018 8:16 AM
32	new y mp emented by Sher ff so too ear y to te	10/12/2018 6:42 AM
33	Sher ff	10/11/2018 5:28 PM

Q18 If you selected either of the first two options in Question #17, what approximate percentage increase in payment of such costs, fines or fees did you experience with the availability of such online payments?

Answered: 42 Skipped: 29



	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
(no label)	28.57% 12	16.67% 7	11.90% 5	19.05% 8	16.67% 7	7.14% 3	42	3.00

Q19 If you selected either of the first two options in Question #17, how long did it take after your court implemented the availability of online payment of costs, fines or fees did it take to realize the percentage increase noted in Question #18 above?

Answered: 37 Skipped: 34

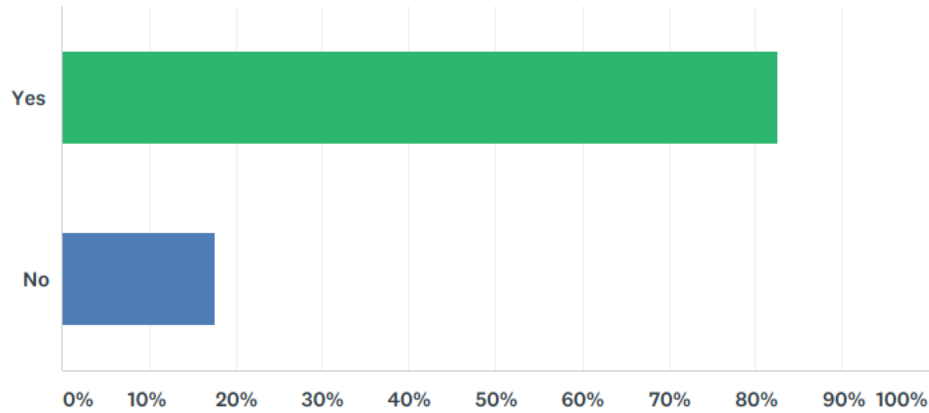
#	RESPONSES	DATE
1	6 months	1/9/2019 1:54 PM
2	a few months	12/27/2018 4:44 PM
3	W th n a year	12/21/2018 9:48 AM
4	Three months	12/19/2018 4:19 PM
5	Three months	12/19/2018 10:49 AM
6	Immed ate y	12/19/2018 10:42 AM
7	1 year	12/19/2018 10:25 AM
8	6 months	12/19/2018 10:24 AM
9	0	12/18/2018 11:34 PM
10	three months	12/18/2018 12:28 PM
11	4 to 6 months	12/18/2018 11:38 AM
12	stop peop e from go ng to ja	12/18/2018 10:08 AM
13	mmed ate	12/17/2018 4:02 PM
14	Unknown	12/17/2018 3:06 PM
15	1 month	11/21/2018 11:35 AM
16	One year	10/25/2018 3:55 PM
17	1 year	10/25/2018 3:10 PM
18	After a soc a med a and advert sement push the ncrease of on ne payments ncreased that week and cont nues to grow.	10/25/2018 2:24 PM
19	a most mmed ate y	10/25/2018 9:53 AM
20	1 year	10/25/2018 9:32 AM
21	a most mmed ate y	10/24/2018 2:47 PM
22	very short per od	10/24/2018 9:47 AM
23	3 months	10/23/2018 9:45 AM
24	about 6 months	10/22/2018 10:46 AM
25	1 month	10/22/2018 10:07 AM
26	About a year	10/18/2018 5:08 PM
27	unknown	10/17/2018 12:31 PM
28	mmed ate y	10/17/2018 10:17 AM
29	N/A	10/15/2018 1:22 PM
30	three months	10/12/2018 4:22 PM
31	three years	10/12/2018 2:29 PM

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32	about 6 months	10/12/2018 10:38 AM
33	1 year	10/12/2018 9:02 AM
34	6 months	10/12/2018 8:53 AM
35	unknown	10/12/2018 8:16 AM
36	new y mp emented by Sher ff so too ear y to te	10/12/2018 6:42 AM
37	N/A	10/11/2018 5:36 PM

Q20 Does your court accept partial payments of costs, fines or fees?

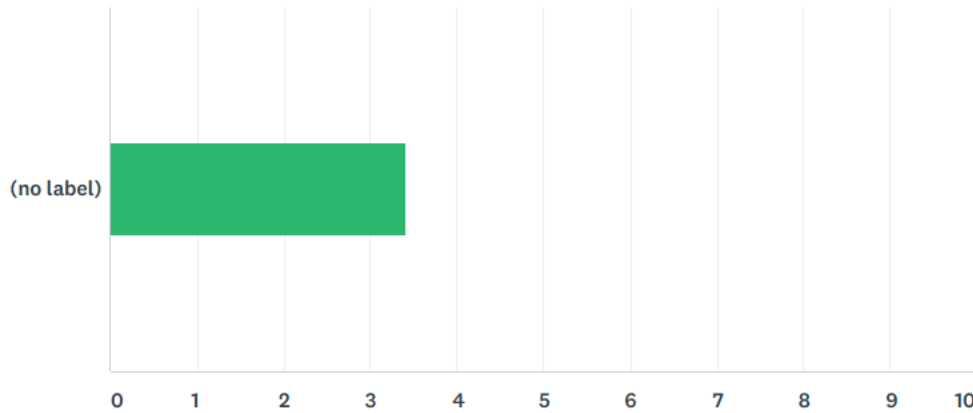
Answered: 68 Skipped: 3



ANSWER CHOICES	RESPONSES	
Yes	82.35%	56
No	17.65%	12
TOTAL		68

Q21 If you answered Yes to Question #20, what percentage increase in payment of such costs, fines or fees did you experience with the availability of the option to make partial payments?

Answered: 49 Skipped: 22



	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
(no label)	16.33% 8	16.33% 8	12.24% 6	24.49% 12	26.53% 13	4.08% 2	49	3.41

Q22 If you answered Yes to Question #20, how long after your court's decision to accept partial payments of costs, fines or fees did it take to realize the percentage increase noted in Question #21 above?

Answered: 45 Skipped: 26

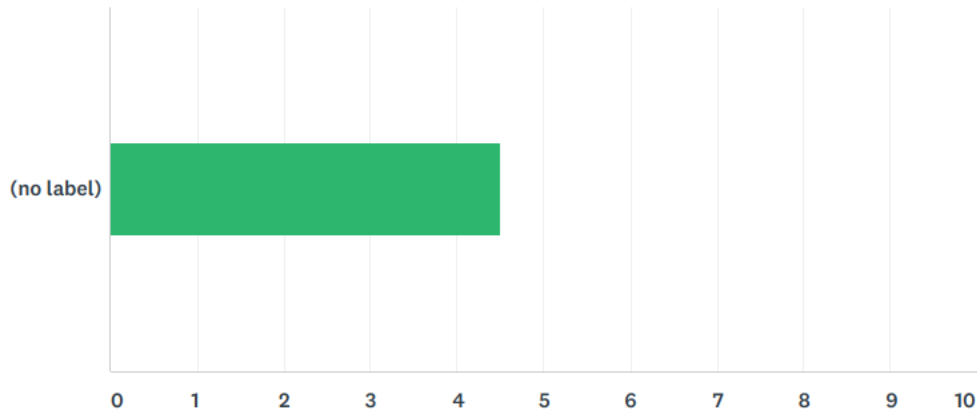
#	RESPONSES	DATE
1	3- 6 months	1/9/2019 1:54 PM
2	a few months	12/27/2018 4:44 PM
3	@ 2 MONTHS	12/27/2018 10:58 AM
4	W th n a year	12/21/2018 9:48 AM
5	Our court has a ways accepted part a payments	12/20/2018 11:20 AM
6	1 year	12/19/2018 12:17 PM
7	unknown	12/19/2018 11:54 AM
8	Immed ate y	12/19/2018 10:42 AM
9	unknown; part a payments have been accepted for many years	12/19/2018 10:25 AM
10	Immed ate	12/18/2018 11:34 PM
11	one year	12/18/2018 3:22 PM
12	year	12/18/2018 2:49 PM
13	three months	12/18/2018 12:28 PM
14	no ncrease just a way to keep out of ja due to sma port on of f ne pa d	12/18/2018 10:08 AM
15	never	12/17/2018 4:02 PM
16	1 year	12/17/2018 3:06 PM
17	Part a payments have a ways been accepted.	10/25/2018 4:54 PM
18	Part a Payents have been accepted s nce 1997	10/25/2018 3:55 PM
19	A ways	10/25/2018 3:10 PM
20	4 to 6 months	10/25/2018 2:24 PM
21	up to 6 months	10/25/2018 9:53 AM
22	6 months	10/25/2018 9:32 AM
23	6 months	10/24/2018 2:47 PM
24	short y	10/23/2018 11:00 AM
25	3 months	10/23/2018 9:45 AM
26	3 months	10/22/2018 10:46 AM
27	2 months	10/22/2018 10:07 AM
28	Part a payments were a ways accepted	10/19/2018 12:12 PM
29	N/A	10/18/2018 5:08 PM
30	6 months	10/17/2018 2:02 PM
31	unknown	10/17/2018 12:31 PM
32	none	10/17/2018 10:17 AM

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33	I rea y cant answer th s quest on. The Courts overa case oad has decreased as the new Marsha tcket and summons have decreases.	10/16/2018 2:33 PM
34	D ff cu t to determ ne	10/15/2018 1:22 PM
35	D d not assess	10/13/2018 7:03 AM
36	a ways accepted part a payments	10/12/2018 4:22 PM
37	Usua y part a payments resu ts n a decrease n co ect ons.	10/12/2018 2:29 PM
38	Th s court has accepted part a payments for over s xty years so we are unab e to accurate y answer th s quest on or quest on 21.	10/12/2018 1:25 PM
39	6 months to a year	10/12/2018 10:38 AM
40	1 year	10/12/2018 9:02 AM
41	approx mate y one year	10/12/2018 9:00 AM
42	Unknown	10/12/2018 8:16 AM
43	unknown	10/12/2018 6:42 AM
44	Soon	10/11/2018 5:36 PM
45	Unknown	10/11/2018 5:28 PM

Q23 For those defendants who utilized the availability of partial payments, what percentage of such defendants completed or substantially completed the payments of the amounts owed?

Answered: 47 Skipped: 24



	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
(no label)	0.00%	8.51%	6.38%	27.66%	42.55%	14.89%	47	4.49
	0	4	3	13	20	7		

Q24 For those defendants who utilized the availability of partial payments, on average how long did it take for those defendants to complete or substantially complete payment of the amounts owed?

Answered: 47 Skipped: 24

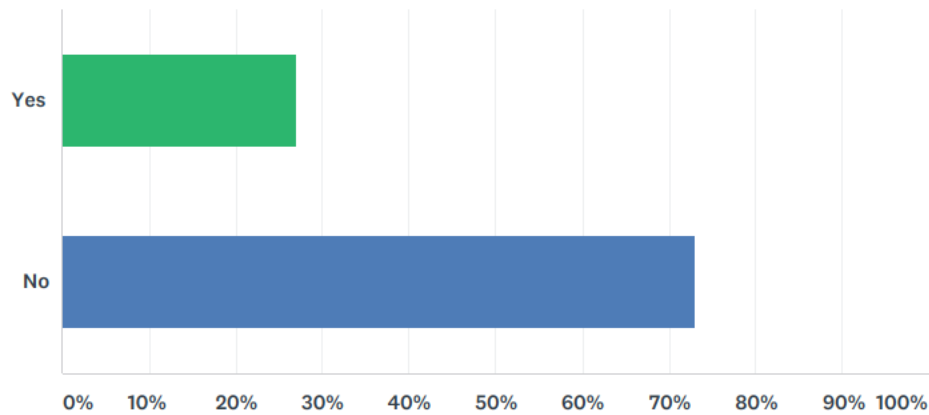
#	RESPONSES	DATE
1	12-24 months depend ng on t cket amounts	1/9/2019 1:54 PM
2	pr or to court date	12/27/2018 4:44 PM
3	@1-2 MONTHS; UNDER 6 MONTHS	12/27/2018 10:58 AM
4	1 year	12/21/2018 9:48 AM
5	years	12/20/2018 11:20 AM
6	6 to 12 months	12/19/2018 12:17 PM
7	unkown	12/19/2018 11:54 AM
8	unknown	12/19/2018 10:39 AM
9	6 months to 1 year	12/19/2018 10:25 AM
10	var es based on offense 1-3 years	12/19/2018 10:24 AM
11	6 mo.	12/18/2018 11:34 PM
12	one year	12/18/2018 3:22 PM
13	year	12/18/2018 2:49 PM
14	two ve months	12/18/2018 12:28 PM
15	1 year or more	12/18/2018 10:08 AM
16	ong t me	12/17/2018 4:02 PM
17	12 months	12/17/2018 3:38 PM
18	6 months	12/17/2018 3:06 PM
19	SEVERAL MONTHS	10/25/2018 4:54 PM
20	Approx mate y 18 Months	10/25/2018 3:55 PM
21	6 month	10/25/2018 3:10 PM
22	The t me s dependent on the amount owed. Most are comp eted w th n 6 months. Payment P ans do not exceed 18 months.	10/25/2018 2:24 PM
23	up to 6 months	10/25/2018 9:53 AM
24	6 months	10/25/2018 9:32 AM
25	3-4 months	10/24/2018 2:47 PM
26	three months	10/23/2018 11:00 AM
27	3 months	10/23/2018 9:45 AM
28	1 year	10/22/2018 10:46 AM
29	6 months	10/22/2018 10:07 AM
30	6 months to 1 year	10/19/2018 12:12 PM
31	about a year	10/18/2018 5:08 PM
32	As ong as t takes to pay t out at \$25 per month	10/17/2018 2:02 PM

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33	1 year or more	10/17/2018 12:31 PM
34	up to 6 months	10/17/2018 10:17 AM
35	Approximate y s x months	10/17/2018 10:01 AM
36	For those defendants that follow through with payments at the most, on traffic matters, it may be two to three months.	10/16/2018 2:33 PM
37	Difficult to determine	10/15/2018 1:22 PM
38	1 year	10/13/2018 7:03 AM
39	three months	10/12/2018 2:29 PM
40	Within ninety days	10/12/2018 1:25 PM
41	12+ MONTHS	10/12/2018 12:48 PM
42	year or two	10/12/2018 10:38 AM
43	5 months	10/12/2018 9:02 AM
44	6 months	10/12/2018 9:00 AM
45	3-6 months	10/12/2018 8:16 AM
46	one year	10/12/2018 6:42 AM
47	Soon	10/11/2018 5:36 PM

Q25 Are there any other incentives or options offered to defendants by your court that have increased the likelihood of collecting all or substantially all of the amounts owed?

Answered: 63 Skipped: 8



ANSWER CHOICES	RESPONSES
Yes	26.98% 17
No	73.02% 46
TOTAL	63

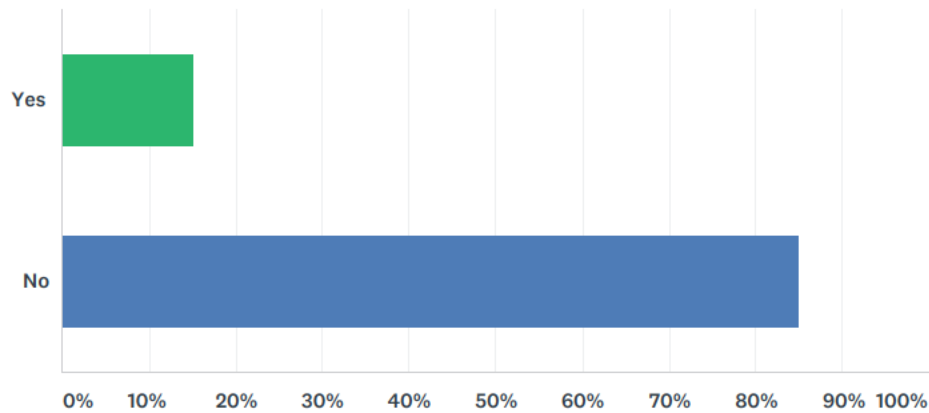
#	IF YES, PLEASE EXPLAIN.	DATE
1	community service	1/9/2019 1:54 PM
2	Divers on Programming	12/21/2018 9:48 AM
3	pay or go to jail	12/18/2018 3:22 PM
4	Decrease amount of probation time if paid within one year	12/18/2018 12:28 PM
5	Community service in lieu of money	12/17/2018 3:06 PM
6	Community service work	10/25/2018 3:10 PM
7	Converting fees and fines to community service.	10/25/2018 2:24 PM
8	Community Service Work in lieu of fines	10/25/2018 9:53 AM
9	Public service in lieu of payment	10/23/2018 11:00 AM
10	Offer 894 on traffic if pay on day of plea	10/23/2018 9:45 AM
11	tax intercepts	10/22/2018 10:46 AM
12	Colections basica y on hold due to pending litigation	10/18/2018 5:08 PM
13	The threat of incarceration is the only incentive most defendants respond to.	10/17/2018 2:02 PM
14	active supervised probation	10/17/2018 10:17 AM
15	We offer community service thru The City of Baker or Baker Police.	10/16/2018 2:33 PM

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16	Generally we ask defendants about the ability to pay fine and cost, and try and find common ground for payment of sums imposed. For those who are truly indigent we either suspend or waive the fine and cost up front. For those who can afford to pay a fine and cost, we explain the process, and the right to come to the probation hearing and explain if they are unable to pay. We also explain the right to be heard, and why it's important to always appear even if they are unable to make the agreed payment.	10/12/2018 2:29 PM
17	payment plan if employed; credit card payments	10/12/2018 8:53 AM
18	tax intercepts managed by sheriff	10/12/2018 6:42 AM

Q26 Has your court ever used the services of any third party collection service to help collect costs, fines and fees?

Answered: 66 Skipped: 5

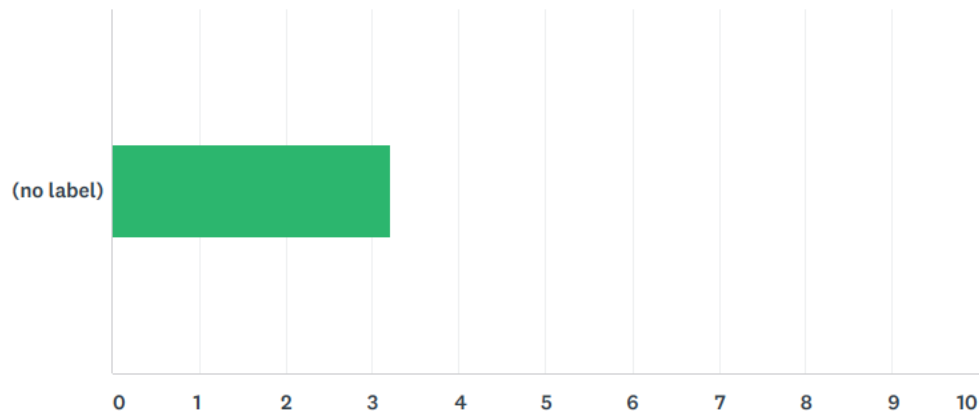


ANSWER CHOICES	RESPONSES
Yes	15.15% 10
No	84.85% 56
TOTAL	66

#	IF YES, WHICH THIRD PARTY COLLECTION SERVICE?	DATE
1	ncourt	1/9/2019 1:54 PM
2	AMS Collections	12/19/2018 11:54 AM
3	Credit Collection Partners (traffic violations only)	12/18/2018 11:38 AM
4	American Municipal Services	10/25/2018 9:53 AM
5	Tax intercepts	10/23/2018 9:45 AM
6	Winn Parish Sheriff's Office	10/17/2018 2:02 PM
7	Gacorp	10/14/2018 11:29 AM
8	Ams	10/12/2018 10:38 AM

Q27 If your court uses or used a third party collection service, what percentage increase in payment of such costs, fines or fees did you experience?

Answered: 10 Skipped: 61

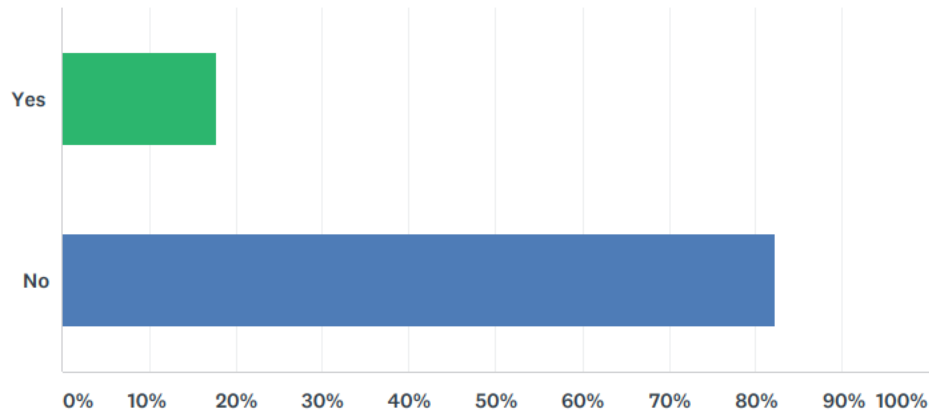


	LESS THAN 5%	BETWEEN 5% AND 15%	BETWEEN 16% AND 25%	BETWEEN 26% AND 50%	BETWEEN 51% AND 75%	OVER 75%	TOTAL	WEIGHTED AVERAGE
(no label)	30.00% 3	0.00% 0	10.00% 1	40.00% 4	20.00% 2	0.00% 0	10	3.20

#	DO YOU FEEL THAT THE INCREASE IN FUNDS COLLECTED JUSTIFIES THE FEES CHARGED BY THE THIRD PARTY COLLECTION SERVICE?	DATE
1	our contract doesn't have fees to dept on y to payor	1/9/2019 1:54 PM
2	Yes	12/19/2018 11:54 AM
3	yes	12/19/2018 10:39 AM
4	Yes	12/18/2018 11:38 AM
5	Not sure	12/17/2018 8:23 PM
6	No data done 15 years ago	10/25/2018 3:10 PM
7	N/A	10/25/2018 2:24 PM
8	yes	10/25/2018 9:53 AM
9	Not charged a fee	10/23/2018 9:45 AM
10	Fees are set by a statute	10/17/2018 2:02 PM
11	not applicable	10/17/2018 10:17 AM
12	NA	10/16/2018 2:33 PM
13	n/a	10/15/2018 1:22 PM
14	Yes	10/14/2018 11:29 AM
15	No applicable	10/13/2018 7:03 AM
16	yes	10/12/2018 10:38 AM
17	n/a	10/12/2018 9:02 AM
18	Not applicable	10/12/2018 8:16 AM
19	NA	10/11/2018 5:36 PM

Q28 Do you have any recommendations for the Louisiana Supreme Court's Pride of Justice Committee on what you believe are the "best practices" to be used by courts related to any of the above-referenced issues or matters?

Answered: 62 Skipped: 9



ANSWER CHOICES	RESPONSES	
Yes	17.74%	11
No	82.26%	51
TOTAL		62

#	IF YES, PLEASE EXPLAIN.	DATE
1	the state probat on and paro e have co ected the r fees for a defendants wh e on the r probat on, but fa to co ect the court fees from the r defendants.	12/18/2018 10:08 AM
2	Payment p ans & rem nders.	12/17/2018 3:06 PM
3	No spec f c suggest ons but t depends on the number of part a payments and the ava ab ty of emp oyees to work the system and what to do when the payments are not made.	10/25/2018 3:55 PM
4	The Lou s ana Supreme Court shou d take respons b ty to create a statew de Court Improvement Program to prov de techn ca ass stance and tra n g to courts to mprove co ect ons. Lou s ana's jud c a system needs to become a un f ed court system.	10/22/2018 10:07 AM
5	The Court be eves that a user pay cr m na system s const tut ona y fawed	10/17/2018 2:02 PM
6	The Court shou d ead efforts to def ne/recommend best pract ces, m n num standards, d str but on of co ected mon es re ated to pr or ty of payments, and create a un form fee schedu e or percentage of f ne cr ter a.	10/17/2018 10:01 AM
7	Cou d not respond to quest ons as t s the Sher ff's Off ce of both par shes w th n our jur sd ct on that co ect costs and f nes.	10/15/2018 3:46 PM
8	St need to ho d nd v dua s accountab e so ja t me must be ava ab e as a ast resort or mot vat on to pay f nes w cease to ex st.	10/15/2018 1:22 PM

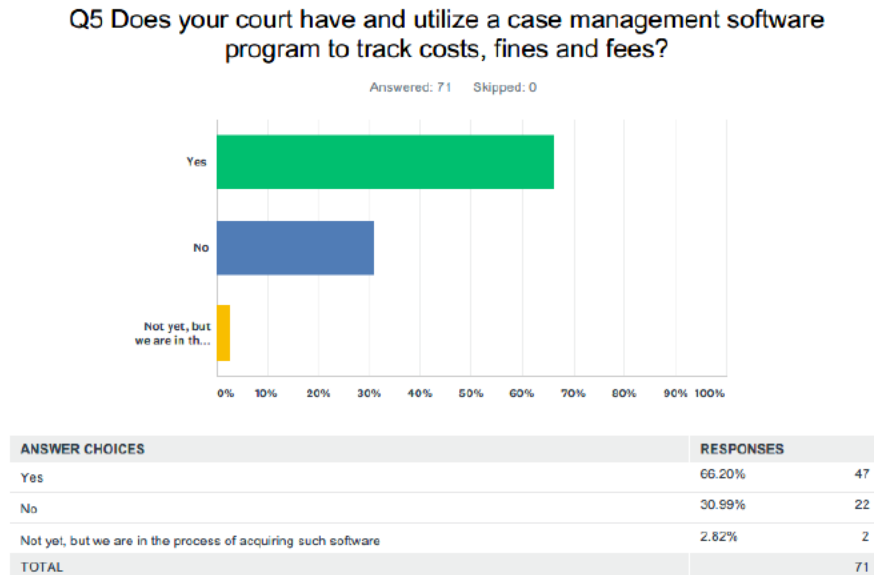
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9	Ab ility to pay shou d be hand ed by the Court at the t me of sentenc ng, and f a party s unab e to pay, then an mpos t on of f ne and cost serves tte purpose. In our jur sd ct on, ne ther the Par sh or C ty s w ng to fund personne cost for co ect ons, and the staff of the court does not have the resources to pursue past due co ect ons. Us ng a month y probat on hear ng, carry's tte cost to the court, s nce docket ng s automated, and as ong as the person appears the Court can stay nformed about a defendants ab ility to pay, and not cause hardsh p on those who have become unab e to pay s nce the ast court hear ng.	10/12/2018 2:29 PM
10	just work w th the defendants month y	10/12/2018 10:38 AM
11	Leg s ature shou d fu y fund state courts rather than mak ng the courts re y on user based fund ng.	10/12/2018 6:42 AM
12	Get r d of payments to probat on and paro e. Demand that courts co ect a f nes fees and costs us ng proven techno og es. Defendants need one stop shopp ng. They don't have that. It s terr b y confus ng.	10/11/2018 5:36 PM

Exhibit C

Key Observations from Survey Monkey Data

1. **Question 5** asked: “Does your court have and utilize case management software to track costs, fines and fees?”



As the chart reprinted above illustrates, approximately 66% of the respondents (47 in total) answered “Yes” and approximately 31% of the respondents (22 in total) answered “No” to the referenced question, with approximately 3% of the respondents (2 in total) indicating that they are “in the process of acquiring such software.”

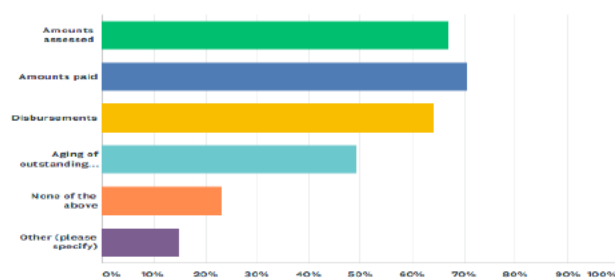
Upon a more detailed examination, however, the data revealed that of the twenty-two (22) respondents that answered “No”: (a) twenty (20) were district courts; (b) one (1) was a Court of Appeal; and (c) one (1) was a city or municipal court. Because the district courts -- with few exceptions -- rely on the sheriffs to collect and track outstanding costs, fines and fees, the subcommittee did not believe that the high percentage of “No” responses was particularly concerning. The one city or municipal court that answered “No” may actually have a collection agreement with either the city marshal or a third party collection vendor.

2. **Question 6** asked: “If your court has and utilizes a case management software program, what information about costs, fines and fees is tracked by that program?”

The responses received are reprinted below, but what is significant about the answers received is that almost **23%** of the respondents indicated that their case management software did not track even the most basic information, such as amounts assessed, amounts paid, disbursements and/or aging of outstanding amounts.

Q6 If your court has and utilizes a case management software program, what information about costs, fines and fees is tracked by that program:

Answered: 51 Skipped: 10



ANSWER CHOICES	RESPONSES
Amounts assessed	67.21% 41
Amounts paid	70.49% 43
Disbursements	63.03% 39
Aging of outstanding courts, fines and fees	49.16% 30
None of the above	22.95% 14
Other (please specify)	14.75% 9
Total Respondents: 51	

3. **Question 7** asked: “How often does someone with your court review the total amount of costs, fines and fees that are being tracked by your court’s software?”

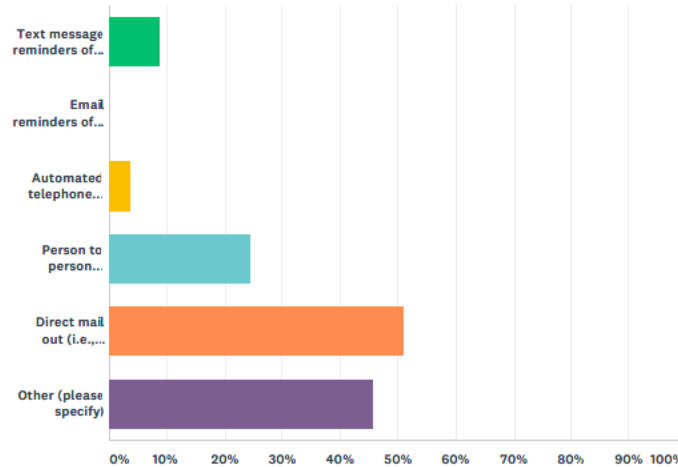
Although almost 22% of the respondents reported that they reviewed the referenced information on a *daily* basis and over 28% reported that they reviewed same on a *monthly* basis, the subcommittee found it significant that approximately 14% reported such information was only reviewed quarterly and over 30% reported that such information was reviewed rarely or never.

Upon further review of the individual responses, however, it was discovered that of the fourteen (14) respondents who reported that they “never” review the referenced information: (a) two (2) were courts with software capability to track such information; (b) two (2) others were courts in the process of acquiring such software; and (c) the other ten (10) respondents were district courts that likely did not handle their own collections of costs, fines and fees (i.e., the sheriff handled same).

4. **Question 11** asked: “Has your court at any time used any of the following methods or technologies to remind defendants of deadlines for payment of costs, fines or fees or of upcoming hearings? (A) Text message reminders of payment due dates or court hearing dates; (B) Email reminders of payment due dates or court hearing dates; (C) Automated telephone reminders of payment due dates or court hearing dates; (D) Person to person telephone calls as reminders of payment due dates or court hearing dates; (E) Direct mail out (i.e., correspondence, notice letters, etc.); and/or (F) Other.”

Q11 Has your court at any time used any of the following methods or technologies to remind defendants of deadlines for payment of costs, fines or fees or of upcoming hearings? If so, please select all that apply:

Answered: 57 Skipped: 14



ANSWER CHOICES	RESPONSES	
Text message reminders of payment due dates or court hearing dates	8.77%	5
Email reminders of payment due dates or court hearing dates	0.00%	0
Automated telephone reminders of payment due dates or court hearing dates	3.51%	2
Person to person telephone calls as reminders of payment due dates or court hearing dates	24.56%	14
Direct mail out (i.e., correspondence, notice letters, etc.)	50.88%	29
Other (please specify)	45.61%	26
Total Respondents: 57		

The subcommittee found it significant that: (a) only five (5) of the respondents reported that *text* messages were used as reminders; (b) none reported that *emails* were used as reminders; and (c) only two (2) reported that they used *automated telephone call* reminders of same.

It appears that most courts and sheriffs still primarily rely upon the more traditional methods of such notifications – i.e., person-to-person telephone calls (approximately 25%) and direct mail (approximately 51%).

5. **Question 12** asked: “If you selected any of the items in the Question #11, please indicate which of the methods or technologies have increased the collection of costs, fines or fees?”

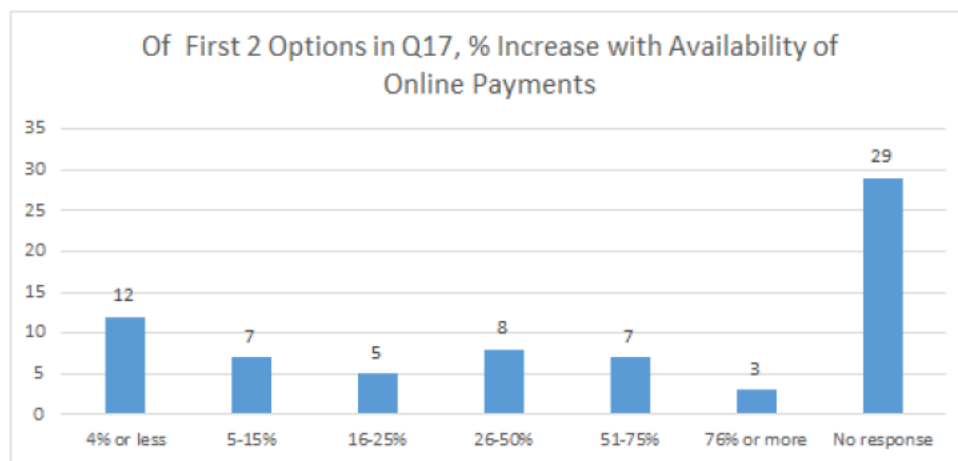
Approximately nine percent (9%) of the respondents (4 in total) reported that *text* message reminders increased the collection of outstanding costs, fines and fees. This is significant since the response to Question 11 indicated that only five (5) respondents actually used such text messages as reminders; therefore, it appears that eighty percent (80%) of those respondents who used text messages as reminder found text messages to help increase the collection of outstanding costs, fines and fees. Approximately twenty-

three percent (23%) reported that *person-to-person telephone calls* were effective and approximately thirty-nine percent (39%) reported that *direct mail* was similarly effective when used as reminders.

6. **Question 17** asked: “How are online payments of costs, fines and fees handled by your court?”

Approximately eighteen percent (18%) of respondents reported that their own court handles online payments, approximately fifty-six percent (56%) indicated that third party vendors handle such online payments and approximately twenty-six percent (26%) indicated that online payments are not available for their courts.

7. **Question 18** asked: “If you answered “Yes” to Question #18, what approximate percentage increase in payment of such costs, fines or fees did you experience with the availability of such online payments?”



Approximately forty-three percent (43%) of those who responded reported that such online payment availability helped increase their collection of outstanding costs, fines and fees by twenty-six percent (26%) or more. The subcommittee observed that -- particularly in light of the fact that people are growing more accustomed to having the ability to pay their personal bills online -- the availability of online payments for costs, fines and fees is likely critical to the ability of courts and sheriffs to maximize available financial resources.

EXHIBIT D

SUMMARY OF TECHNOLOGICAL SOLUTIONS UTILIZED IN OTHER STATES

Internet Survey of State Court Payment Practices

1. Colorado

<https://www.its.courts.state.co.us/cjop/>

Citizens can make payment (fines, fees, costs, and restitution) to all state county and district courts through one site. Payments are posted to the actual court the following day. Each court has a collection department staffed by “collection investigators” to set up partial payments and garnish wages. Partial payments are accepted through the sites. The site is hosted by the IT Services Unit of the Colorado Judicial Branch. The only third party vendor is the merchant account vendor for credit card payments. All courts use the same fine and fee schedule: <https://www.courts.state.co.us/Forms/PDF/FeesChart%20-%20JDF1.pdf>

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COLORADO
JUDICIAL BRANCH

Pay fees, fines, costs, and restitution online

Welcome to the Colorado State Judicial On-line Payment Process.

Select the county in which fees are owed or 'All' for a statewide search:

Court Location:

Select a search method to find your fees:

Search By: ☒ Case Number
☐ Ticket Number
☐ Name

Continue

Notes:
Payments made after 4:00 PM will be applied on the following business day.

Payments applied to an Outstanding Judgment Warrant (OJW) will be processed to the Dept. of Motor Vehicles (DMV) 7 business days after the credit card payment has been made. Should an immediate release be needed you will need to go to the court and make your payment in cash.

Colorado (cont.)

Contact Information (Courts)

Adams County and District Courts	(303) 654-3398	La Plata County Courts	(970) 247-2004
Alamosa County Courts	(719) 589-7627	Lake Combined Courts	(719) 486-0535
Arapahoe County and District Courts	(303) 649-6307	Larimer County Courts	(970) 498-6100
Arapahoe County Courts (Aurora)	(303) 214-4003	Larimer County Courts (Loveland)	(970) 679-4420
Arapahoe County Courts (Littleton)	(303) 798-4591	Las Animas Combined Courts	(719) 846-1136
Archuleta County Courts	(970) 264-5932	Lincoln County Courts	(719) 743-2455
Baca County Courts	(719) 336-7424	Logan County Courts	(970) 522-1572
Bent Combined Courts	(719) 456-1353	Logan District Courts	(970) 522-6565
Boulder County and District Courts	(303) 441-4757	Mesa County Courts	(970) 257-3640
Boulder County Courts (Longmont)	(303) 441-4757	Mineral County Courts	(719) 658-2575
Broomfield County and District Courts	(720) 887-2100	Moffatt County Courts	(970) 824-8254
Broomfield Municipal Courts	(720) 887-2100	Montezuma County and District Courts	(970) 565-1111
Chaffee County Courts	(719) 539-2561	Montrose Delta County Courts	(970) 252-4336
Cheyenne County Courts	(719) 336-7424	Montrose (Nucla) County Courts	(970) 252-4336
Clear Creek Combined Courts	(303) 679-4221	Morgan County Courts	(970) 542-3435
Conejos County Courts	(719) 376-5465	Otero County Courts	(719) 384-4721
Costilla County Courts	(719) 672-3681	Ouray Combined Courts	(970) 252-4317
Crowley County Courts	(719) 267-4468	Park County Courts	(719) 836-2940
Custer County Courts	(719) 783-2274	Pitkin County Courts	(970) 925-7635
Delta County Courts	(970) 399-2009	Prowers County Combined Courts	(719) 336-7424
Denver District Courts	(720) 865-8499	Pueblo County and District Courts	(719) 583-7000
Denver Probate Courts	(720) 865-8389	Rio Blanco Associate Courts	(970) 675-2342
Dolores County Courts	(970) 677-2258	Rio Blanco County Courts	(970) 878-5622
Douglas/Elbert County and District Courts	(303) 663-7200	Rio Grande County Courts	(719) 657-3394
Eagle Associate Courts	(970) 704-2741	Routt County Courts	(970) 879-5020
Eagle Combined Courts	(970) 328-8584		ext. 7
El Paso County and District Courts	(719) 452-5000	Saguache County Courts	(719) 655-2522
	(719) 452-5297	San Juan County Courts	(970) 387-5790
Fremont County Courts	(719) 269-0100	San Miguel County Courts	(970) 252-4336
Garfield Associate County Courts	(970) 625-5100	Summit Combined Courts	(970) 547-2611
Garfield County Courts	(970) 928-3065	Teller County Courts	(719) 448-7589
Grand County Courts	(970) 725-3357	Washington County Courts	(970) 345-2756
Gunnison County Courts	(970) 252-4317	Weld County Courts	(970) 351-7300
Hinsdale County Courts	(970) 252-4336		ext. 5504
Huerfano Combined Courts	(719) 738-1040	Yuma County Courts	(970) 332-4118
Jackson County Courts	(970) 723-4363		
Jefferson County and District Courts	(303) 271-6237		
Kiowa County Courts	(719) 336-7424		
Kit Carson County Courts	(719) 346-5524		

2. New York

<https://www.ncourt.com/x-press/x-onlinepayments.aspx?juris=1cbb3ad0-7f8d-4f83-b461-8474288aff77>

Citizens can pay all traffic tickets as well as parking tickets and court fines and fees in the state of New York through one online portal.

The screenshot displays the 'NEW YORK STATE COURT EPAYMENTS' website. At the top, a blue header contains the title. Below it, a progress bar shows four steps: 1. Citation Search, 2. Terms Agreement, 3. Payment, and 4. Your Receipt. The main content area features three vertical buttons on the left: 'SPEED LIMIT 35 I WANT TO PAY A TRAFFIC TICKET NON-PARKING TICKETS', 'I WANT TO PAY A PARKING TICKET' (with a 'P' in a red circle icon), and 'PAY HERE ALL OTHER COURT FINES AND FEES'. To the right of these buttons is a large yellow box with the text 'Select Payment Type'. A green arrow points from the 'TRAFFIC TICKET' button to the 'Select' text. A small 'Rectangular Snip' label is visible above the arrow. At the bottom, a blue footer contains the text 'For assistance, please contact us at 1-888-912-1541' and 'Powered By nCourt'.

NEW YORK STATE
COURT EPAYMENTS

1 Citation Search 2 Terms Agreement 3 Payment 4 Your Receipt

SPEED LIMIT 35 I WANT TO PAY A **TRAFFIC TICKET** NON-PARKING TICKETS

P I WANT TO PAY A **PARKING TICKET**

PAY HERE **ALL OTHER COURT FINES AND FEES**

Select Payment Type

For assistance, please contact us at 1-888-912-1541 Powered By nCourt

3. **Delaware** provides a single point of entry into 3 different payment solutions: 24 hour phone automated phone number payment for the Court of Common Pleas, online payments to the Court of Common Pleas, online payments for statewide traffic tickets, and online payments for all courts assisted by the office of State Court Collections Enforcement.

<https://www.courts.delaware.gov/epayment.aspx>

Avoid coming to the Court... pay online, not in line!

ePayment is available for the following Courts and violations listed below.

- **New** Pay your fines over the phone 24-hours a day with the new **automated IVR system**. You can pay a criminal fine, restitution, or any other financial obligation to the Court of Common Pleas with a credit or debit card through the phone. You can even do so if you don't know your case number. The phone numbers for each county are:
 - New Castle County: [\(302\) 255-0900](tel:(302)255-0900)
 - Kent County: [\(302\) 735-3900](tel:(302)735-3900)
 - Sussex County: [\(302\) 858-5700](tel:(302)858-5700)
- Pay your **fines to the Court of Common Pleas online with a credit card**. You must have your case number, which can be found on any Court of Common Pleas correspondence. To pay your fine online, please visit: <https://pubsrv.deljts.delaware.gov/ePayment/>.
- Pay **traffic violations online to the Justice of the Peace Court**. Payment may be made by credit card or electronic check. You must have either a ticket number or case number and the last name of the defendant. Please visit the Justice of the Peace Court [voluntary assessment page](#) for other payment options.
- The Office of State Court Collections Enforcement (OSCCE) pursues the collection of court-ordered financial assessments through a variety of State and private sector sanctions to ensure the enforcement of judicial branch orders. These orders may include, but are not limited to, restitution, statutory surcharges, fines and court costs.



OSCCE currently accepts **payments** for the following financial assessments:

- Justice of the Peace—All criminal and traffic
- Superior Court—All criminal cases
- Family Court—All criminal cases
- Department of Corrections—Supervision fees and Interstate Compact fees
- Court of Common Pleas—All criminal cases
- Delaware Child Support—Regularly scheduled payments through ePayment; regularly scheduled payments and purge payments can be made through our payment kiosks
- OSCCE Accounts—Specially referred cases to OSCCE for collections by the various Courts. Cases would end in the letter "O".

4. **Virginia** provides a single online payment solution for all circuit, juvenile, and domestic relations courts.

<https://eapps.courts.state.va.us/fmsOnline/#/searchHome>

The screenshot shows the 'Online Payment System' header with a Virginia state seal. Below is a 'Name Search' section with three dropdown menus: 'Court Level' (with 'Select a Court Level' as the placeholder), 'Search Type' (with 'Name Search' as the placeholder), and 'Court Location' (with 'Select a Court Location' as the placeholder). Below these are four text input fields labeled 'Last/Business (required)', 'First', 'Middle', and 'Suffix'. At the bottom are two red buttons: 'Reset' and 'Search'.

5. **Nebraska** hosts a third party payment application provided by "Gov2Go Pay" that allows payment for traffic and district and county court cases through one portal.

<https://www.nebraska.gov/apps-courts-epayments/public/index>

The screenshot shows the 'Internet Payment System' header with a home icon, 'Live Help' chat icon, and 'Help' icon. The main heading is 'One Time Payment'. Below it is a paragraph: 'To use this service, you will need the case number given to you on any paperwork you have received from the court.' This is followed by a bulleted list explaining the components of a full case number: District Court (D) or County Court (C), Two Digit Nebraska County Number (Range 01, 02, 03, ..., 93), Two characters for Case Type (CI — Civil, CR — Criminal, JV — Juvenile, PR — Probate, SC — Small Claims, TR — Traffic), Two Digit Year (year case was filed), and Case Number Identifier Assigned (up to 7 digits). Below the list is a note about Douglas District Court cases and a link to a Docket ID tool. To the right are two radio button options for case number formats: 'My case number looks like:' followed by a text box containing 'Case ID: CR 14 20304', and another radio button option followed by a text box containing 'D93 CI-14-0000019'. Below these are five input fields: 'Court Type' (radio buttons for County Court and District Court), 'County' (dropdown with 'Select A County'), 'Case Type' (dropdown with 'Select One'), 'Case Year' (text box with '##' and 'Two Digit Year' label), and 'Case Number ID' (text box with '#####'). At the bottom are a 'Back' button and a 'Lookup Case' button. The footer contains the Nebraska Supreme Court website, email assistance, Nebraska.gov contact info, and a link to Security, Accessibility, and Privacy Policies.

6. **Idaho** is also using a third party payments solution provider “citypayusa” to collect payments through one site for their district courts.

<https://mycourts.idaho.gov/odysseyportal>

The screenshot shows the 'Idaho Court Pay' website, an online payment service provided by the Idaho State Judiciary. The page features a header with a gavel icon and the title 'Idaho Court Pay'. Below the header, there is a section titled '5 Easy Steps for Online Payment' with a numbered list: 1. Find Your Information, 2. Choose What to Pay, 3. Confirm Your Information, 4. Make Your Payment, and 5. Print Your Receipt. To the right, a 'START HERE' button leads to a 'Select your court' dropdown menu. The dropdown lists 14 Idaho district courts, including Bannock, Bear Lake, Bingham, Bonneville, Butte, Caribou, Clark, Custer, Franklin, Fremont, Jefferson, Lemhi, Madison, Oneida, Power, and Teton. A 'Make a payment' button is visible. Below the dropdown, there is a 'Paying Your Idaho Court Fast, Easy and Secure' section with three bullet points: 'Fast', 'Easy', and 'Secure'. The footer includes the 'Powered By CitePayUSA' logo and various links like 'About CitePayUSA', 'Security', 'Terms and Conditions / Legal', 'How It Works', 'FAQ', 'Contact Us', and 'ABOUT SSL CERTIFICATES'.

Idaho Court Pay
An online payment service provided by the Idaho State Judiciary

5 Easy Steps for Online Payment.

- 1. Find Your Information:** Enter your citation or case number and your birth date to find your financial obligations with the court, or post a bond for an arrested person.
- 2. Choose What to Pay:** Select the items you wish to pay.
- 3. Confirm Your Information:** Confirm the items you wish to pay and select your payment method (i.e. Credit/Debit Card).
- 4. Make Your Payment:** Enter your payment information on our secure site.
- 5. Print Your Receipt:** Print your payment receipt for your records.

START HERE

Note: If your court does not appear in the list below, they are not a part of the CitePayUSA system.

Select your court

Please select a court

- Bannock County District Court
- Bear Lake County District Court
- Bingham County District Court
- Bonneville County District Court
- Butte County, ID District Court
- Caribou County District Court
- Clark County, ID District Court
- Custer, ID County District Court
- Franklin County, ID District Court
- Fremont County District Court
- Jefferson County, ID District Court
- Lemhi County District Court
- Madison County, ID District Court
- Oneida County District Court
- Power County District Court
- Teton County, ID District Court

Make a payment

Pay with

Paying Your Idaho Court Fast, Easy and Secure

Fast: Fines and fees are paid in minutes. No envelopes, no stamps, no trips to the court, no hassles.

Easy: Pay online anytime and anywhere you have internet access. Just 5 easy steps!

Secure: Same high level security used by online banking and financial sites.

Powered By CitePayUSA
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About CitePayUSA Security Terms and Conditions / Legal How It Works FAQ Contact Us ABOUT SSL CERTIFICATES

7. **Pennsylvania** allows for online payments for all district courts and courts of common pleas as well as for bail obligations and any obligations due through probation and parole.

<https://ujportal.pacourts.us/ePay.aspx>

The screenshot shows the 'PAePay' website, a secure payment option for the Commonwealth of Pennsylvania. The page features a header with the 'PAePay' logo. Below the header, there is a section titled 'PAePay' with a description of the service. To the right, there is a section titled 'PAePay Bail' with a description of the service. Below these sections, there is a section titled 'State Probation/Parole Offender Financial Obligations' with a description of the service. The footer includes a note about the payment method and a non-refundable convenience fee.

PAePay
Secure Payment Option

PAePay
The PAePay option allows the public to securely pay fines, costs, and restitution to the Commonwealth of Pennsylvania's Common Pleas and Magisterial District courts. This site displays only court financial obligations approved for online payment. The maximum payment amount that can be applied to fines, costs and restitution is \$1,000 per transaction.

PAePay Bail
The PAePay Bail option provides an alternative means of paying bail on Magisterial District Court and Common Pleas Court cases. Unpaid bail balances will not be updated until payments are processed by the court. If you are acting as the defendant's surety, upon submission of an electronic bail payment, you must contact the court or prison in which the person is incarcerated in order to complete bail-related documents. If you are not acting as the defendant's surety, it is recommended that you contact the court or prison to learn how bail refunds are handled.

State Probation/Parole Offender Financial Obligations
The State Probation/Parole Fees option allows the public to securely pay Offender Financial Obligations to the Pennsylvania Board of Probation and Parole (PBPP). This site displays only Offender Financial Obligations approved by PBPP for online payment. For questions regarding payments made on Pennsylvania Board of Probation and Parole Supervision fees, please contact your Probation/Parole Agent.

PAePay and PAePay Bail payments may be made using a Visa, MasterCard, Discover, American Express, or ATM card. A non-refundable convenience fee of \$2.75 will be assessed on each transaction submitted.

8. **Arizona** allows for online payments of all court obligations, including traffic tickets, through one website portal. Their information suggests 177 of 184 courts are accessible through this feature.

<https://wmq.etimspayments.com/pbw/include/arizona/newinput.jsp>

Online Payment Home

To pay court financial obligations online, please follow these directions:

1. Enter your Notice, Case or Citation number in the box provided. If you do not have one of these numbers, please check the [Public Access to Court Case Information](#) web site to obtain a Case Number.
2. Click the Continue button to find your cases and begin the secure credit card payment process* on our secure site.
3. Select Notice, Case or Citation number you wish to pay.
4. Follow the directions on the secured site to successfully process your payment. Payments can be made using Visa or MasterCard only.
5. Wait for a confirmation page. You may print the confirmation page for your records. A confirmation email will be sent to you upon request.

Please enter **one** of the following:

Notice Number (Example: 01 03724 00134):

Case Number (Example: TR123456 or 123456):

Citation Number (Up to 21 Characters)

[Continue](#)

9. **Utah** courts allow for payment through one website, and state they offer a \$10 per hour credit for community service.

<https://www.utcourts.gov/epayments/>

UTAH COURTS [Home Page](#) [Previous Page](#)

ePayments

Court Type

Please be aware that a delinquent or warrant fee may have been added to the fine.

District or Justice Court

ePayments

You will need your court case number or citation number to find your case. Please verify the name on the case to assure your payment is posted to the correct case.

Case numbers are unique for a particular court location, but not statewide.

You may request that the Court allow you to perform community service in lieu of paying some, or all, of a fine for class B and C misdemeanors and infractions. Community service will be credited at a rate of \$10/hour. Please contact the court to make an appearance before the judge if you would like to request community service in lieu of paying your fine. (UCA 76-3-301.7)

[District or Justice Court -->](#)

Juvenile Court

ePayments

Allows you to make a payment on your account using a credit card

My Case

Allows you to view information about your juvenile case, such as court orders, money owing, and upcoming hearings. You can also make an e-payment on your account using a credit card.

[Juvenile Court -->](#)

Note: Juvenile court records contain confidential information. You will need to be authorized to access the case and the information within. Misuse of the information contained in a juvenile record is a Class B misdemeanor (UCA 63G-2-801) and punishable by a fine of up to \$1000 and up to six months in jail.

10. Arkansas provides an online payment portal for traffic citations and other court costs and a separate portal for partial payments. Citizens need to obtain a partial payment account number to use the partial payment feature. About 20 district and county courts in Arkansas accept payment through this portal.

<https://pay.courts.arkansas.gov/pay/>

Arkansas Online Court Payment

[Home](#)[Citations](#)[Payment Plans](#)[Participating Courts](#)[Contact Us](#)[Arkansas Judiciary](#)

Arkansas Online Court Payment

Pay your traffic citations or time payment plans online.

Participating Courts


You may view the list of participating courts that accept online payments for traffic citations [here](#). You may view the list of participating courts that accept online scheduled plan payments [here](#).

Payment Fees

You may use this web site to pay your citation or payment plan payment with Visa, Discover, or MasterCard. The total amount will be adjusted to allow for the electronic processing of the transaction.

Downtime


This site may be unavailable because of routine maintenance during the following times:
Monday - Friday 12:30am - 2:00am
Saturday 10:00pm - Sunday 12:00pm



Paying a Traffic Citation

Please check the list of participating courts before proceeding. You may only pay traffic citations on this web site for [courts listed on this page](#). You **must have** the citation number listed on your ticket.

[Pay a Citation](#)



Making a Scheduled Payment

You **must have** your payment plan number in order to make a payment to one of the [participating courts](#) on this website.

[Make a Payment](#)

